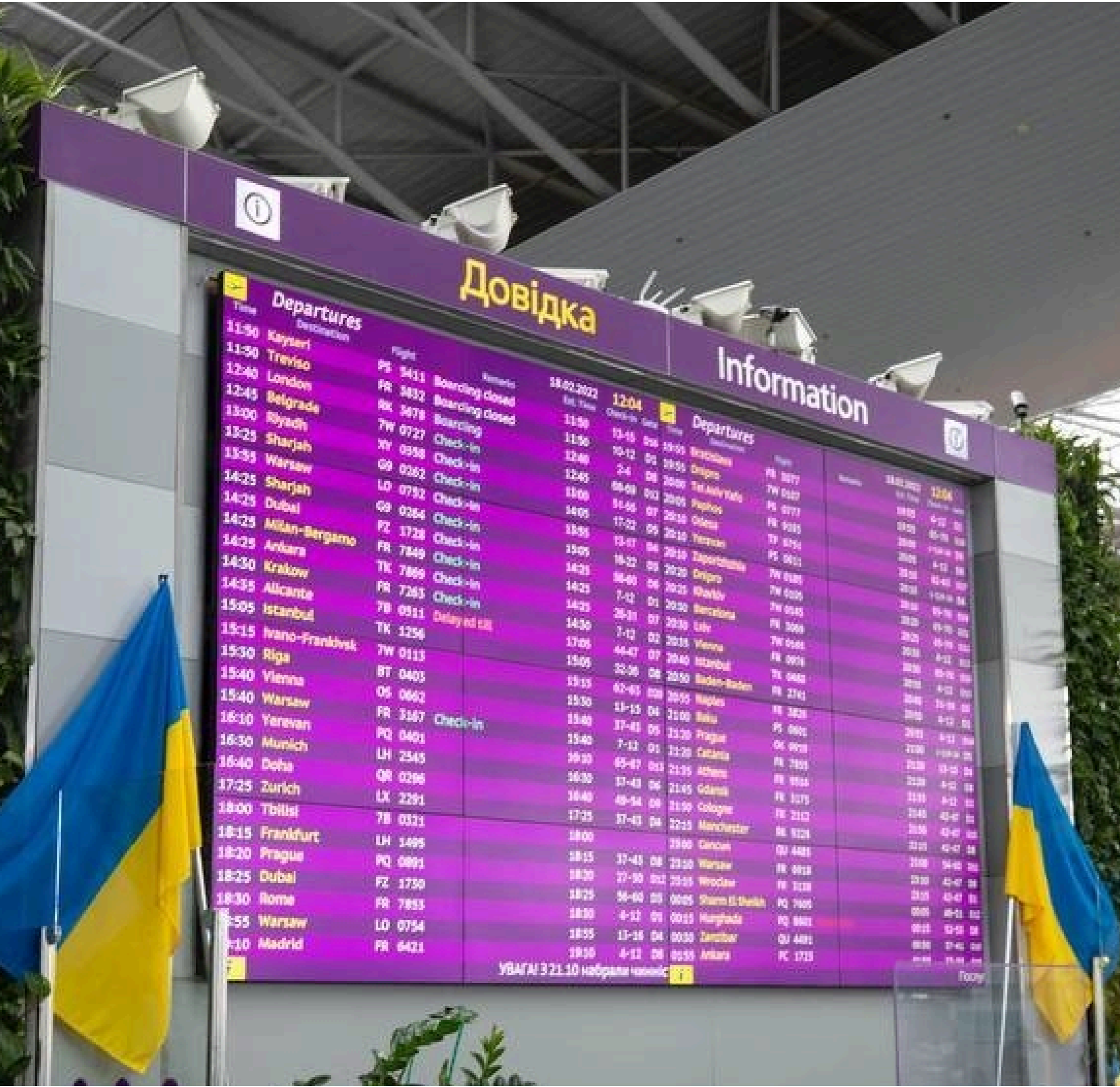


SOCIAL STORY

Flight irregularities in Check-in-Area

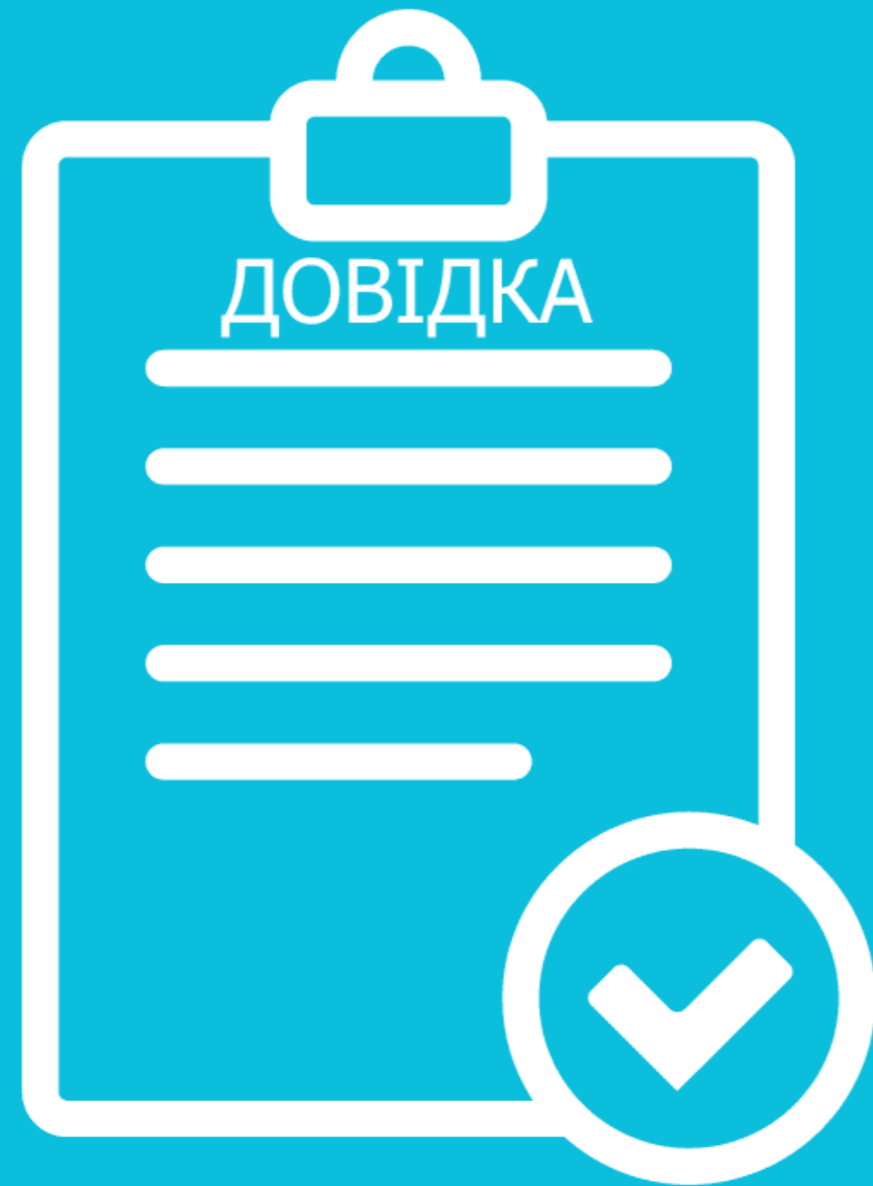




I find out that the flight was canceled or delayed before my check-in

I'm going to the information desk

An Information desk officer is telling me where the representative of my airline is



**The representative of my airline is
telling me
about my rights and options**

airBaltic AEGEAN Austrian

AirArabia
العربية للطيران

CSA CZECH
AIRLINES

אל על
הכי בבית בעולם

flydubai

PEGASUS
AIRLINES

POLISH AIRLINES
LOT

flynas
طيران ناس

KLM

Lufthansa SkyUp SWISS

SAS AIRFRANCE

Wizz vueling WINDRASE

RYANAIR

QATAR
AIRWAYS القطرية

TURKISH
AIRLINES

Each airline has its own
rules for such cases

I can read them on the
airline's website



**I will wait for instruction of the
airline representative and will not
leave the airport without knowing
the full list of options for action**

As an option, I can be offered the nearest next flight, or to wait a few hours for my flight, or even to spend the night in a hotel to fly out the next day.

A representative of the airline will offer the most suitable option for me



✈️ ❤️ KEBP

