

SOCIAL STORY

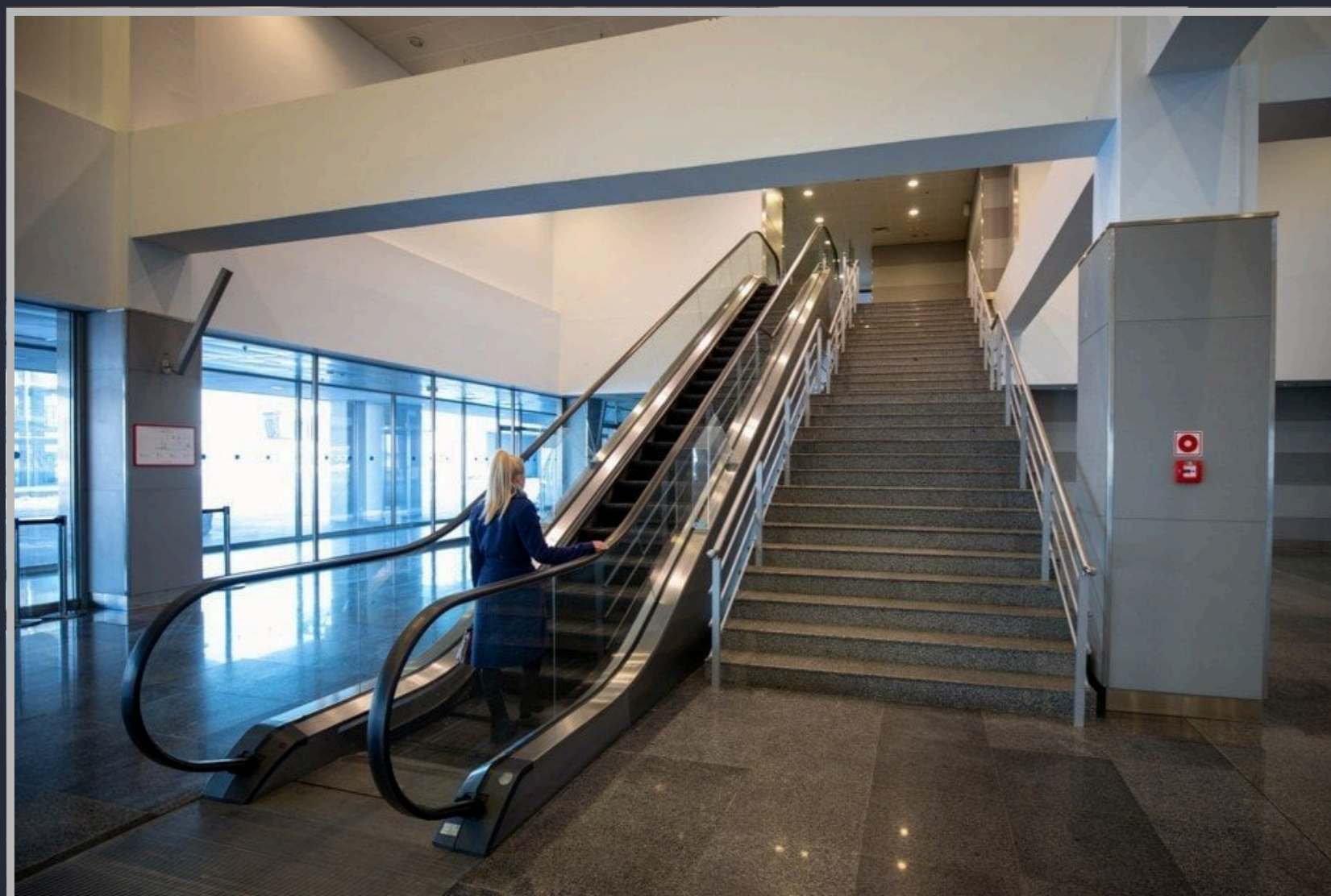
International Arrivals – Train to Kyiv



I am getting off the bus and entering the Terminal D



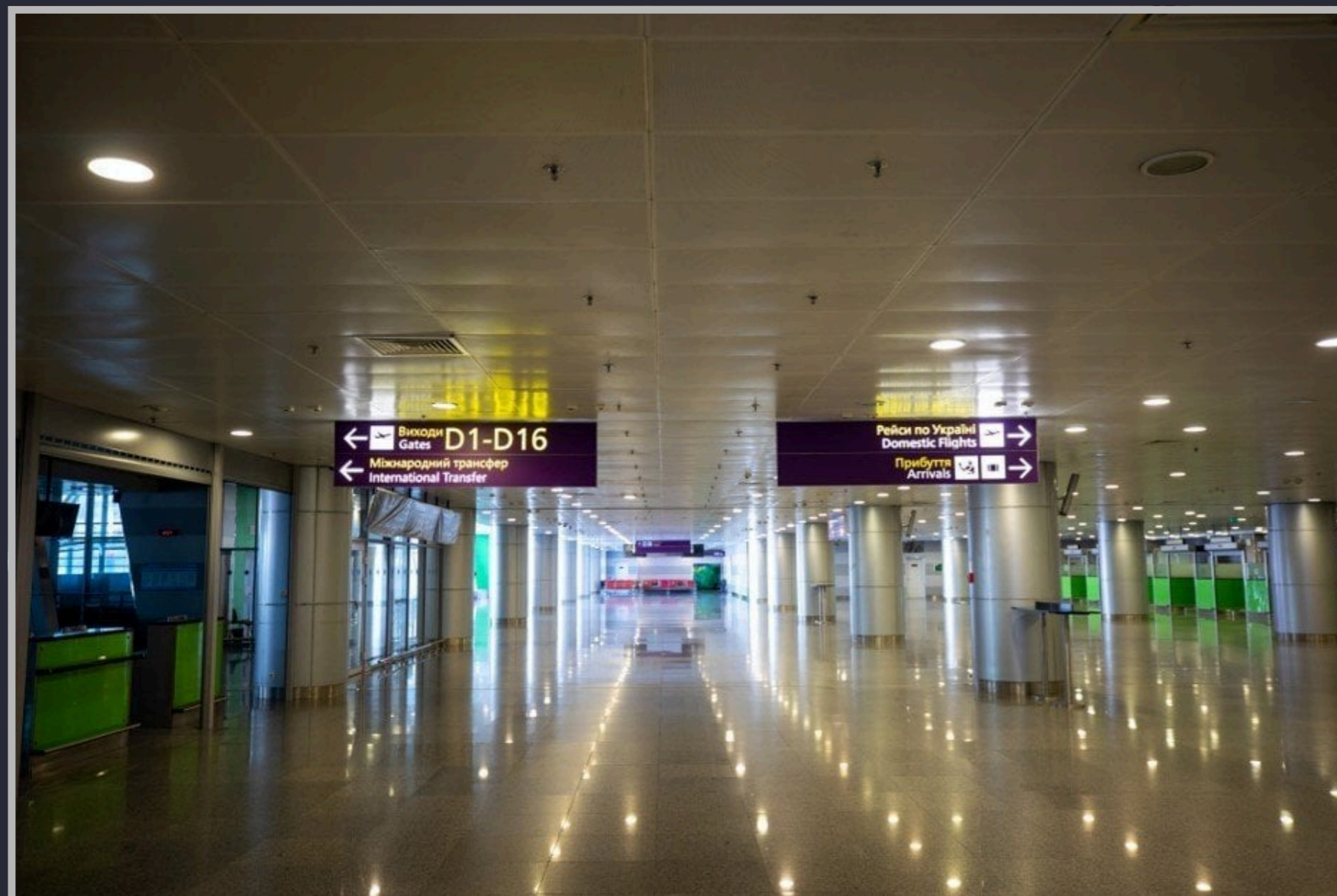
If I am on the first floor of the Terminal D, I can get to the second floor by stairs, escalator or lift





If I get from the plane to the Terminal D via the passenger boarding bridge, I enter the second floor directly

I am on the second floor of the Terminal in the arrival area





I am going to pass passport control

I am waiting calmly

The queue can be very long

If I feel unwell, I inform the airport staff about it

If I can, I wait for my turn



**I am giving my passport to
the passport control officer**

**The passport control
officer can look at my face
closely**

I am calm



**I have to look
into the camera when asked**

This is a standard procedure

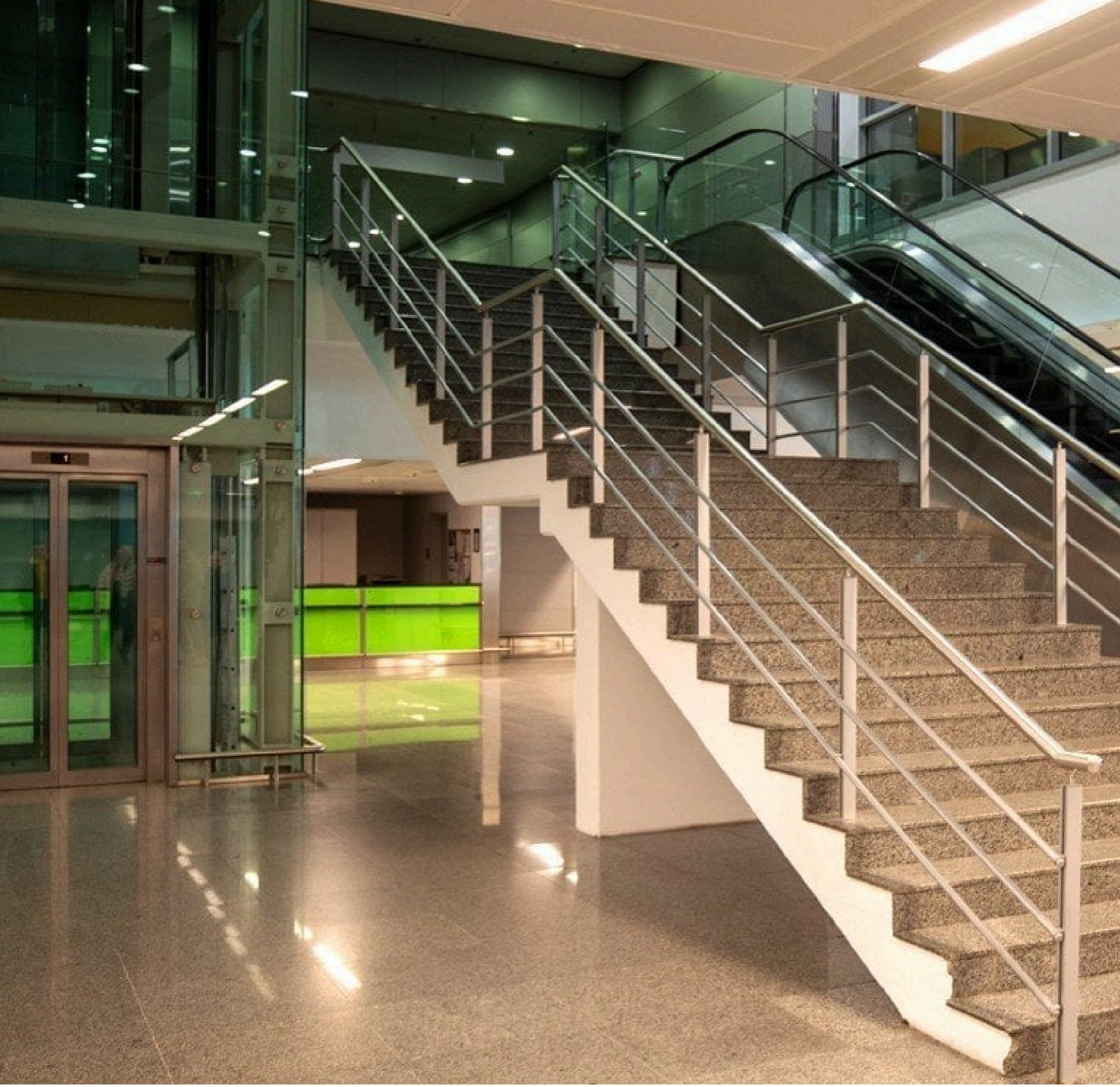


When the passport control officer gives me my documents, I take them and leave the passport control area

The check is over, I am in Ukraine



If I have checked-in bags, I go to baggage claim area

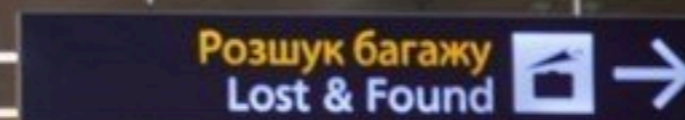


**I can take my baggage back
on the first floor**

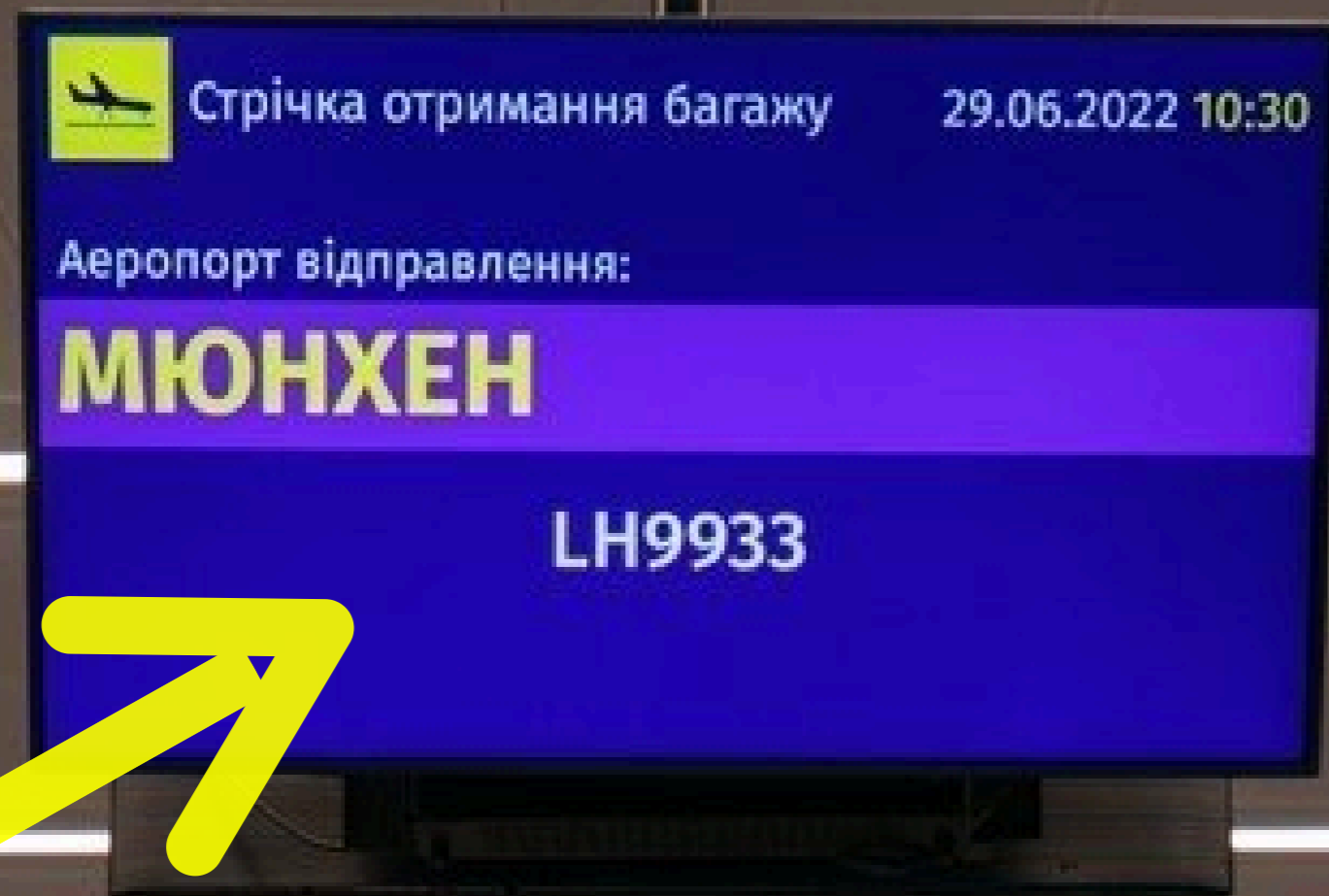
**I am going down there by
stairs, escalator or lift**



I am in the baggage claim area



The name of my flight and the number of baggage carousel are on the information board



I am looking for the carousel number for my flight and waiting for my baggage



I am picking up my
baggage



I am in the baggage claim area

**I am entering the
customs control area**

**If I have nothing to
declare, I go through the green
channel**

**If I have something to declare, I
go through the red channel**



I am walking down to the doors

The doors are opening automatically

I am leaving the baggage claim area

I am on the first floor



I am leaving the Terminal

I am going to the railroad





I can buy a train ticket at the ticket office or acquire it from the conductor in the carriage



I am going to the platform

I am looking at the schedule of the train on the timetable board

If there is no train, I am waiting

The next one will arrive soon

I am getting on the train and taking my seat

In 40 minutes I will arrive in Kyiv





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