

SOCIAL STORY

Open Parking - Domestic Departures







I have to clarify the rules of check-in for my flight in advance on the website of the airline which services I am using



One of them iscovered, multi-level, if I choose it, I watch the Social Story "Multilevel **Parking – Domestic Departures"** or "Multilevel Parking -**International Departure**"



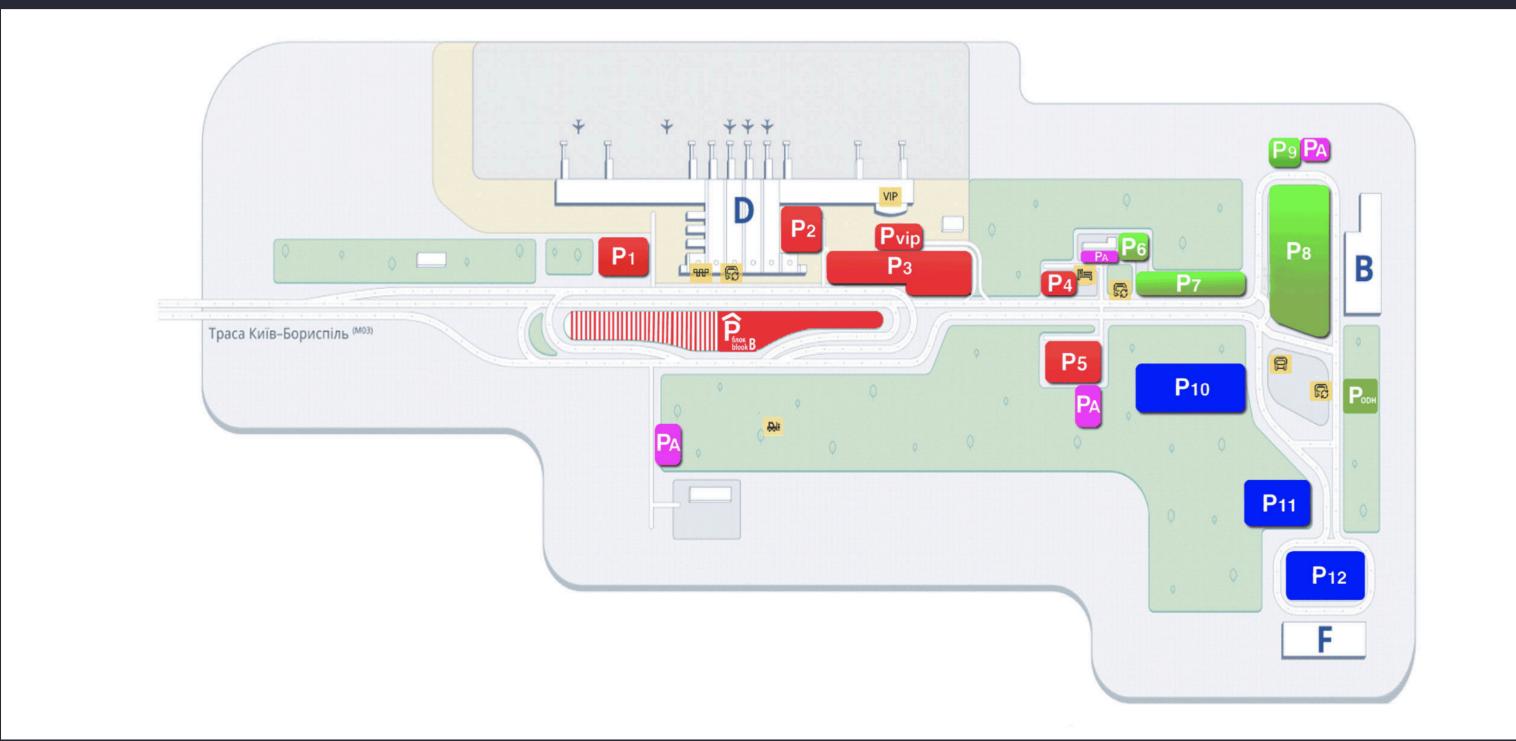
There are 12 parking lots at **Boryspil Airport**

If I choose one of the open parking lots, I can get information about location and payment on the web site



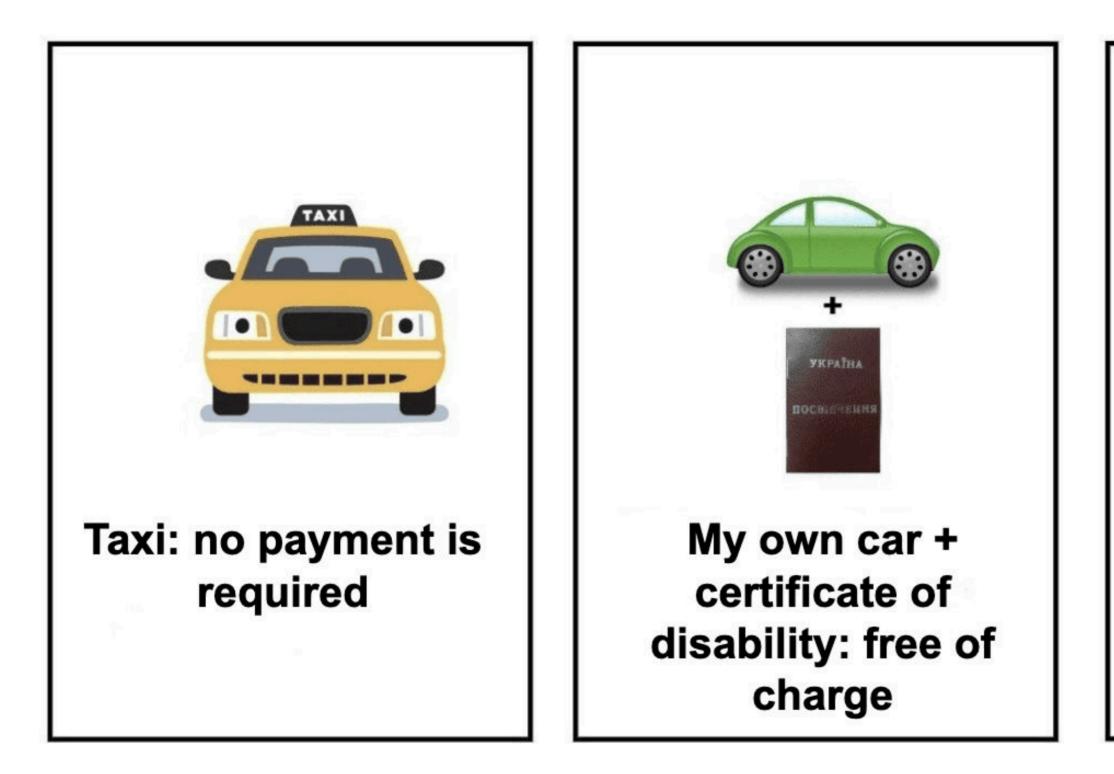


Depending on the parking lot I choose, I focus on navigation signs to get to Terminal D

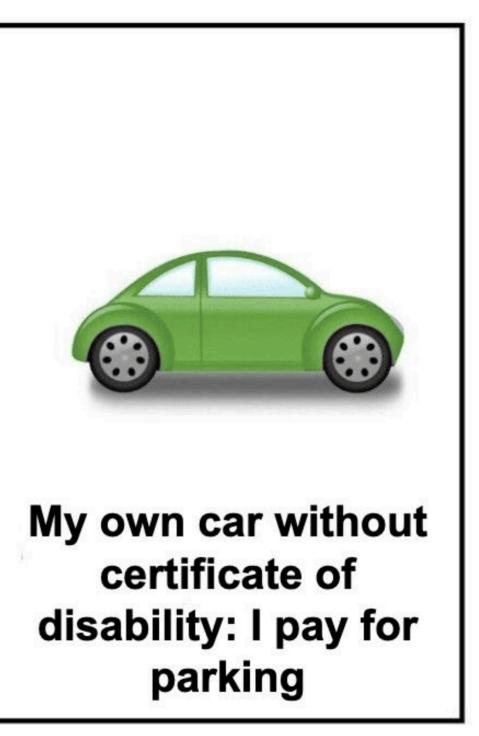




Payment for parking





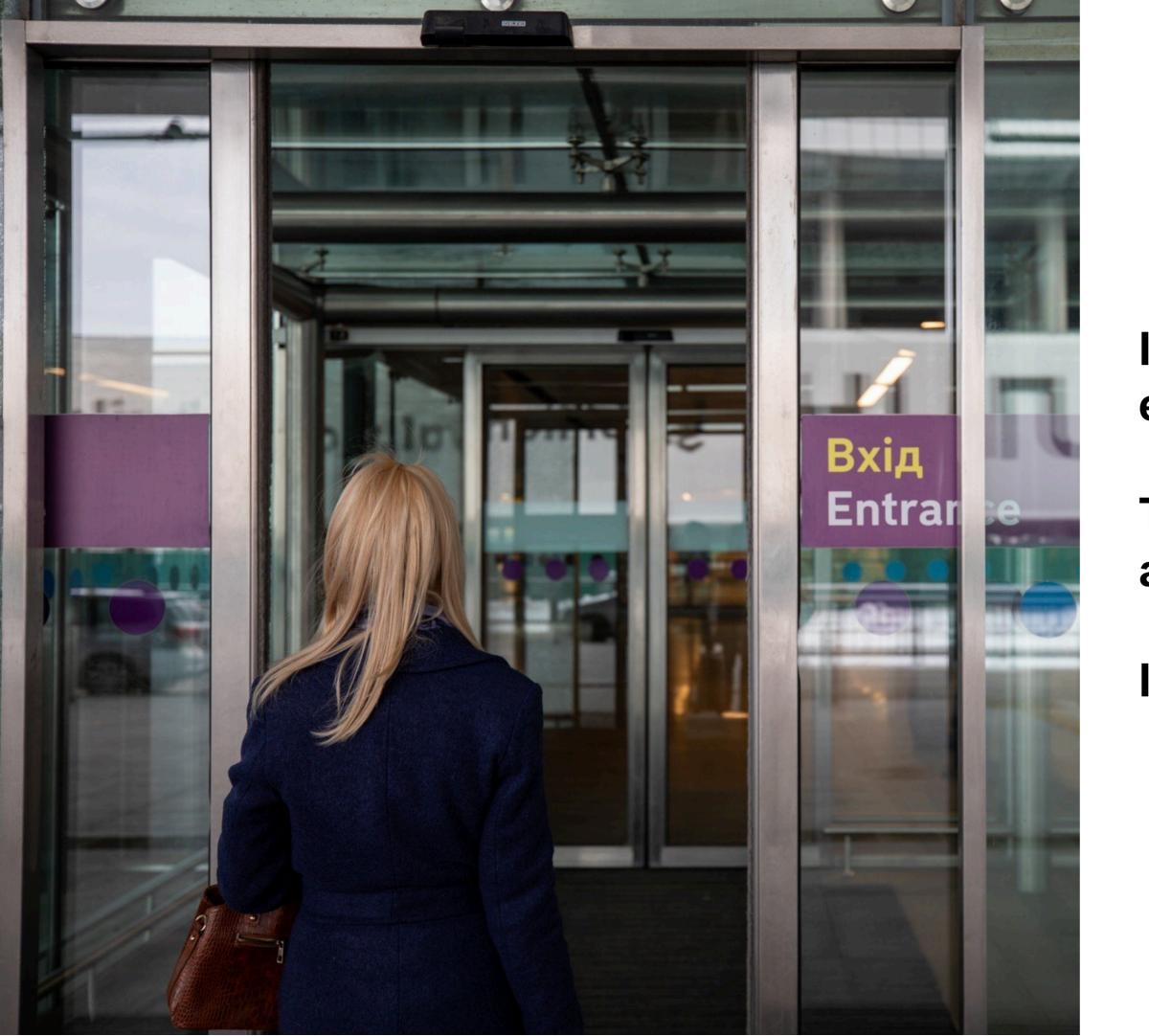






If I am driving a car and not arriving by taxi, I will receive a ticket with a parking time countdown at the entrance. It is important to keep this ticket

I will pay for parking when I take my car back

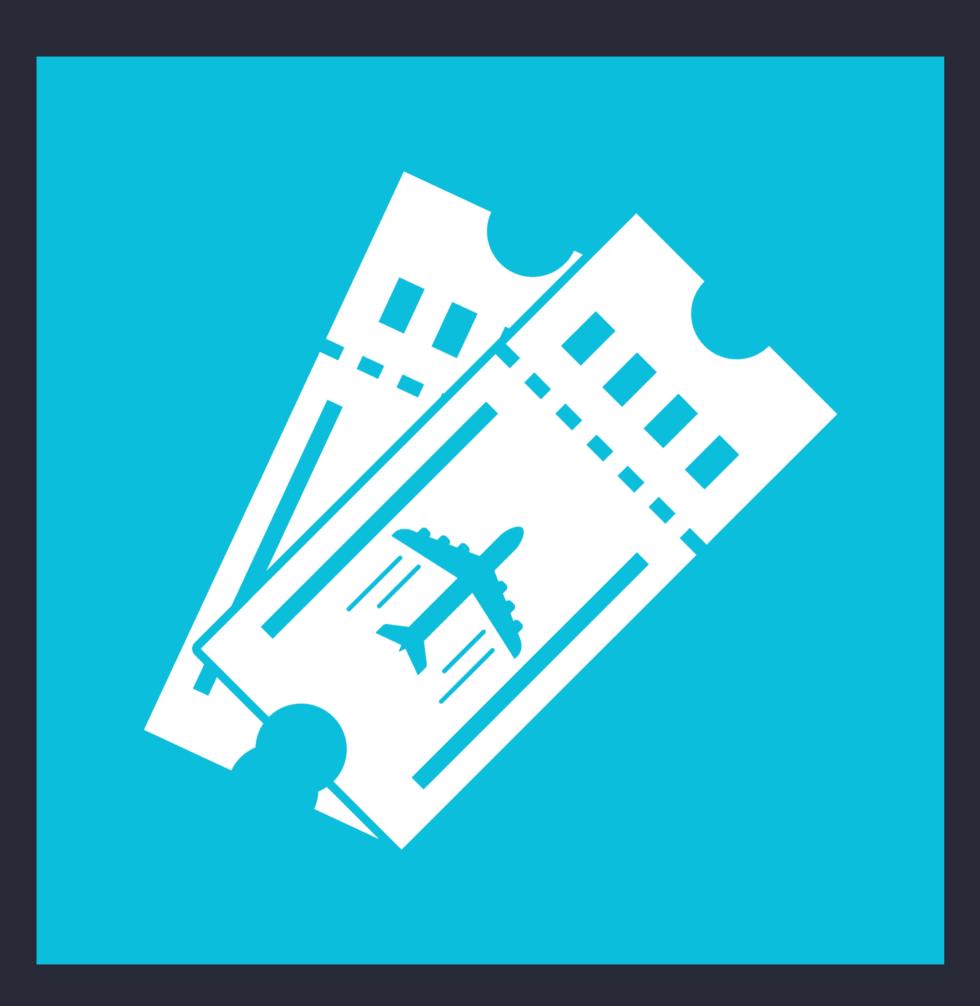




I am coming to the terminal entrance

The doors are opening automatically

I am going in

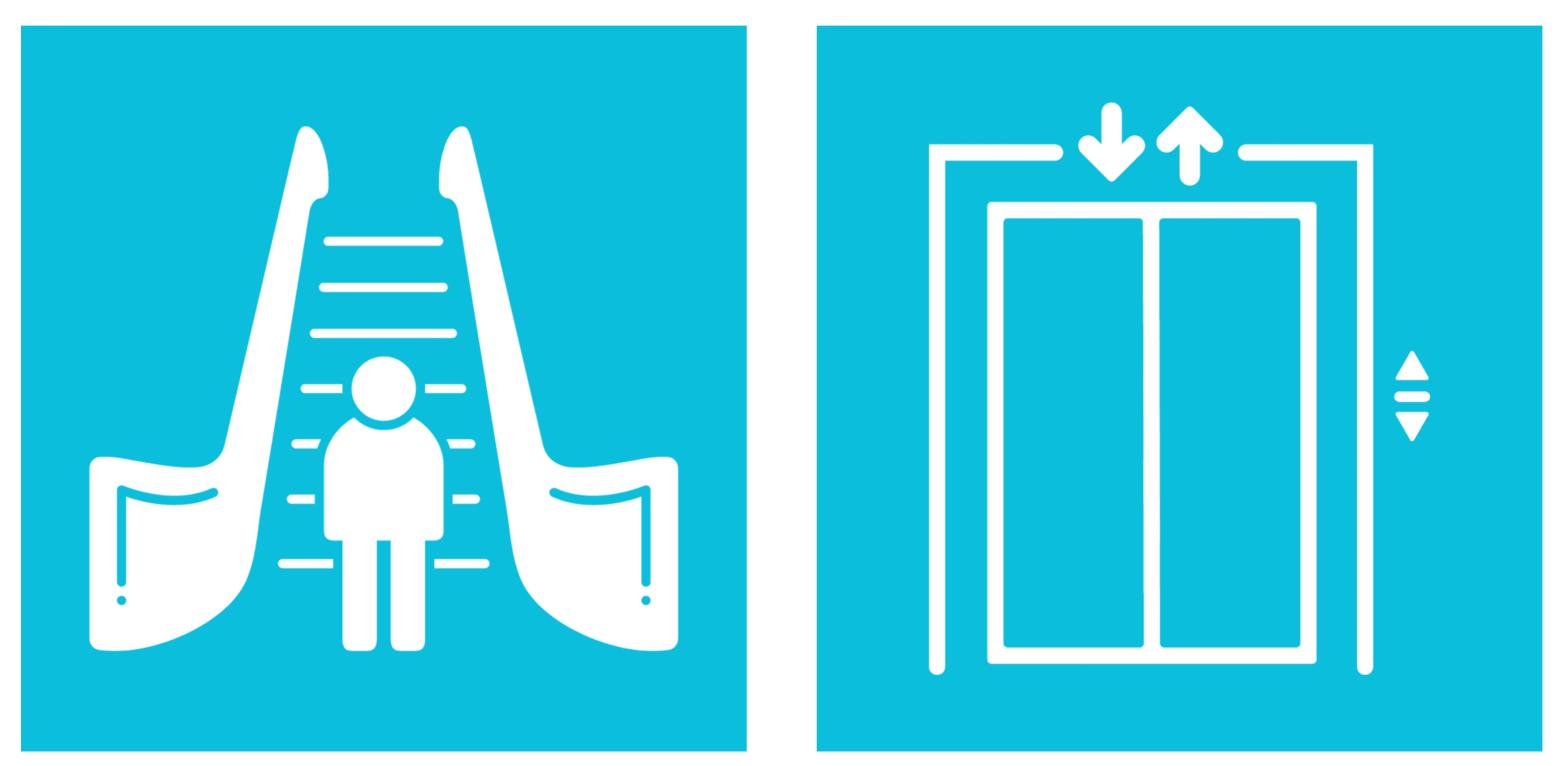




I am showing my air ticket to the officer

I am on the first floor of the Terminal

I am going up to the second floor by escalator or lift





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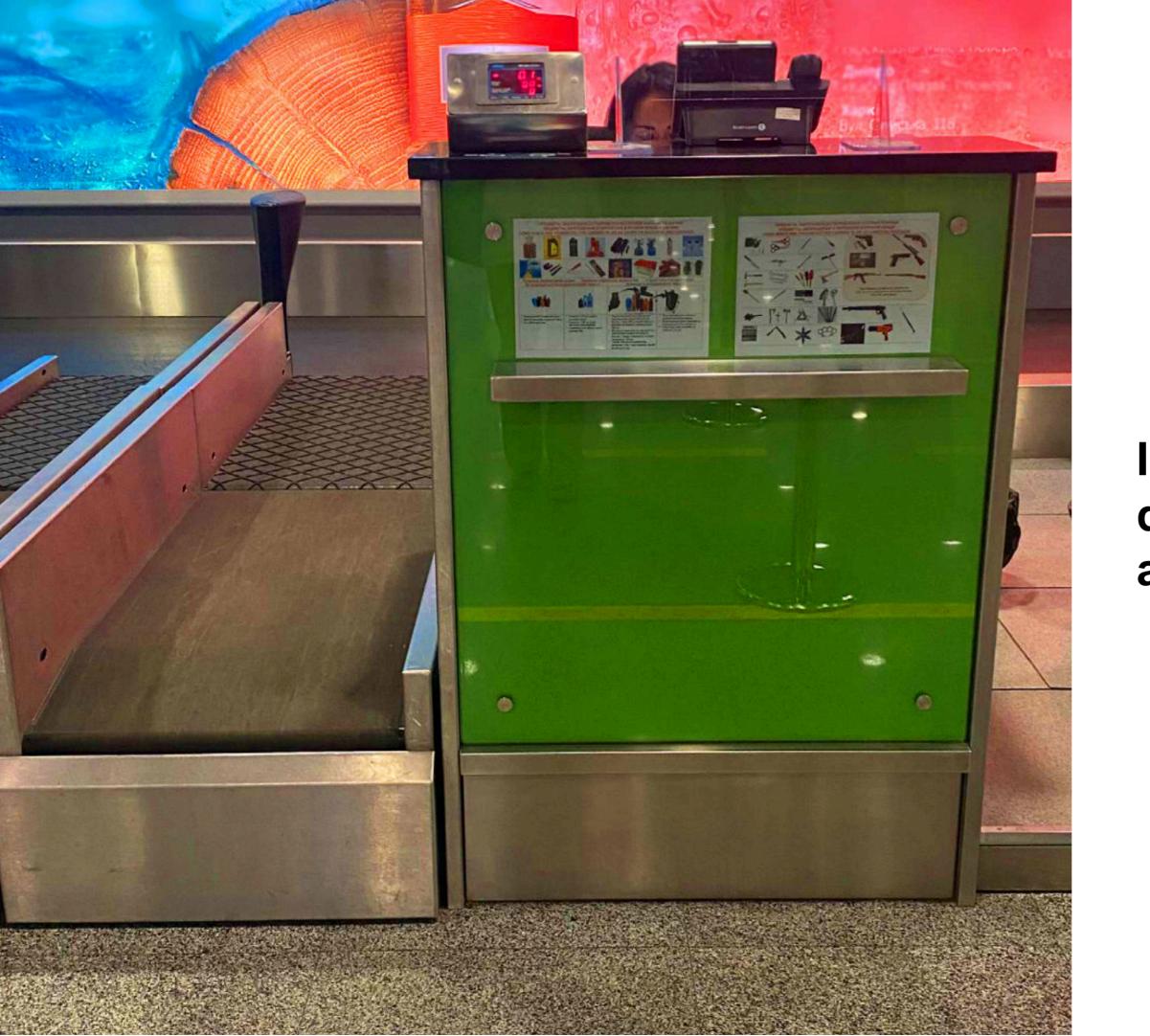
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I am on the second floor in the Domestic Departures area

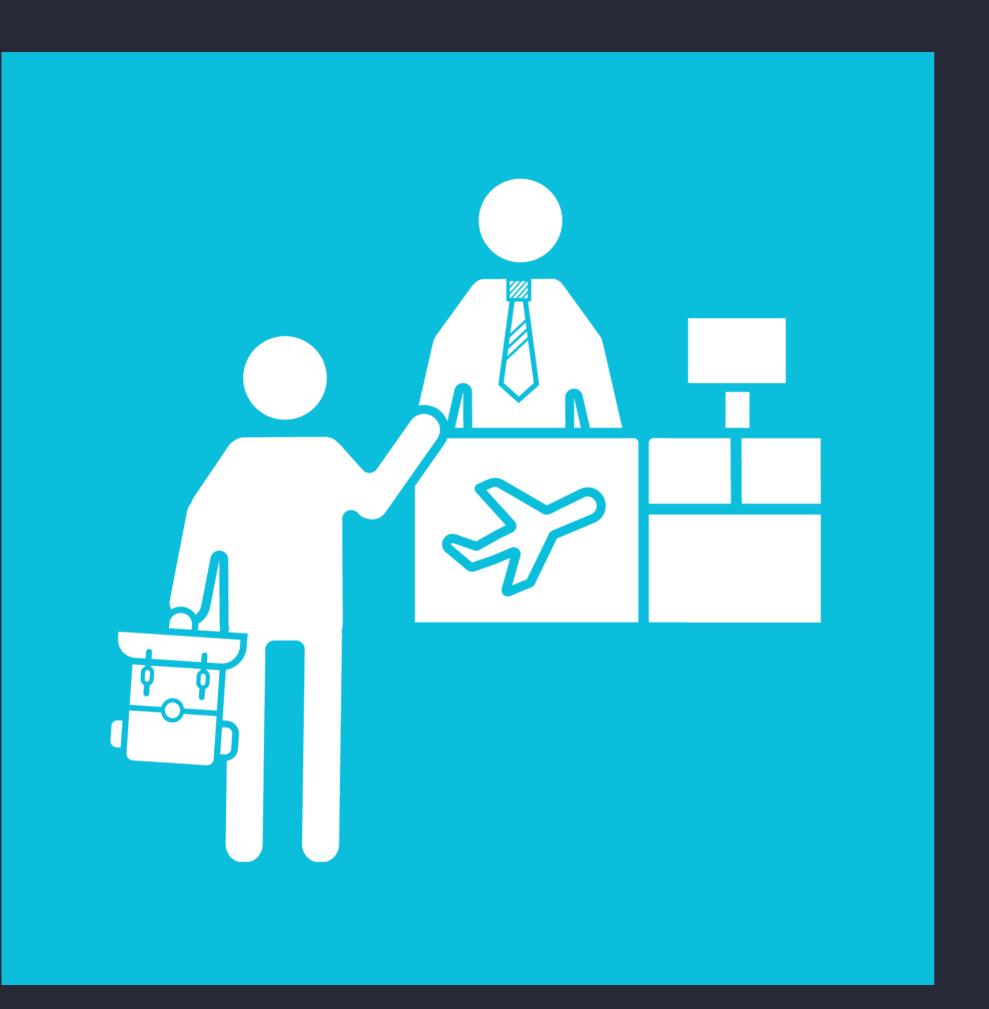
I am looking at the information board

I am finding my flight number and the number of the checkin desk for it





I am coming to the check-in desk for my flight servicing and I am waiting for my turn

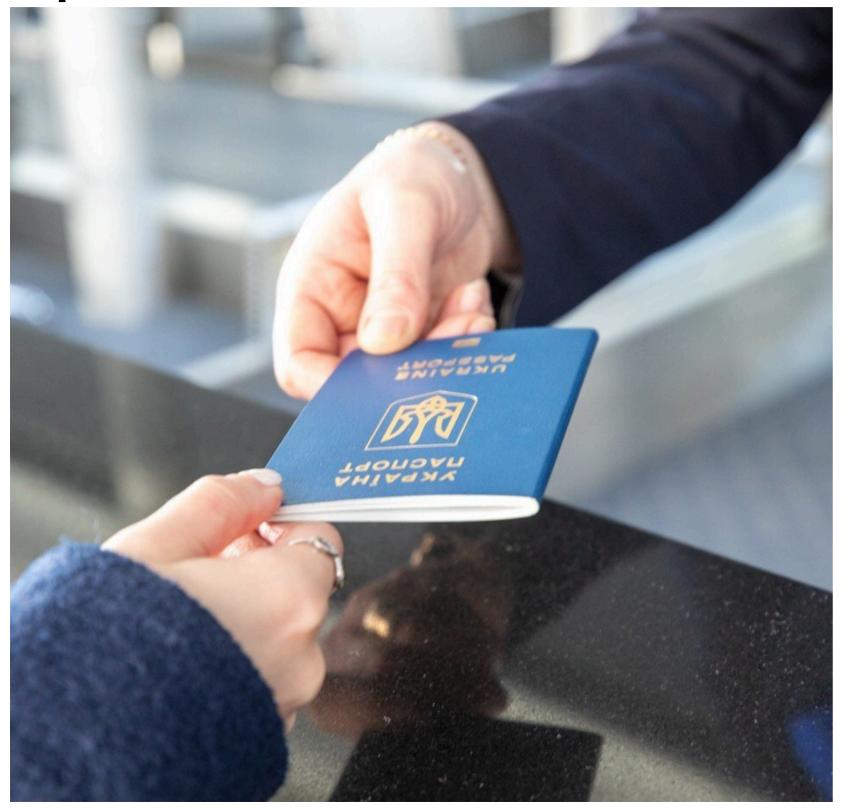




I am at the check-in counter

I say hello or use alternative communication cards if possible

I am giving my passport its electronic copy in the Dija app to the airline representative







If I have luggage, I put it on a special belt, I can see its weight









The airline official is attaching a luggage tag to my suitcase





The luggage is moving along the belt

Later it will be loaded into the plane

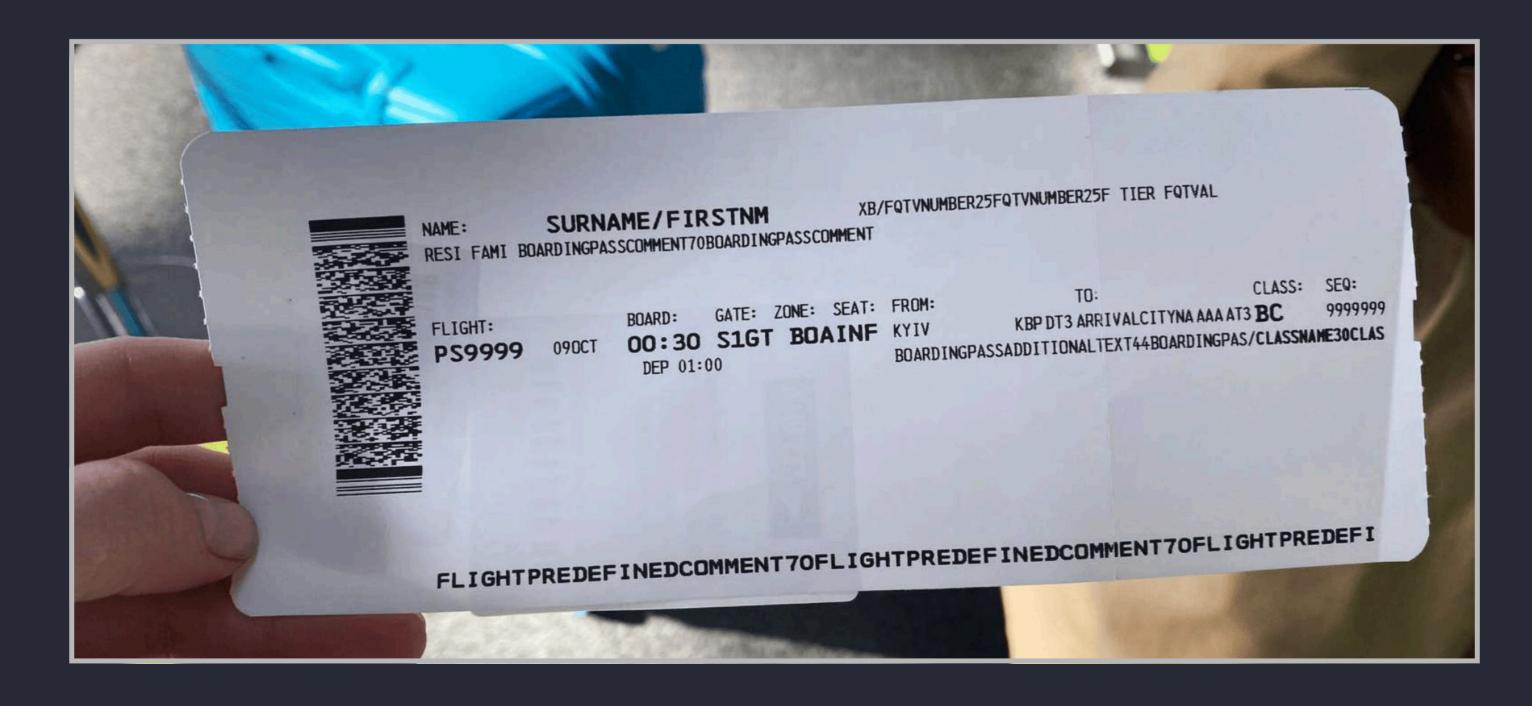




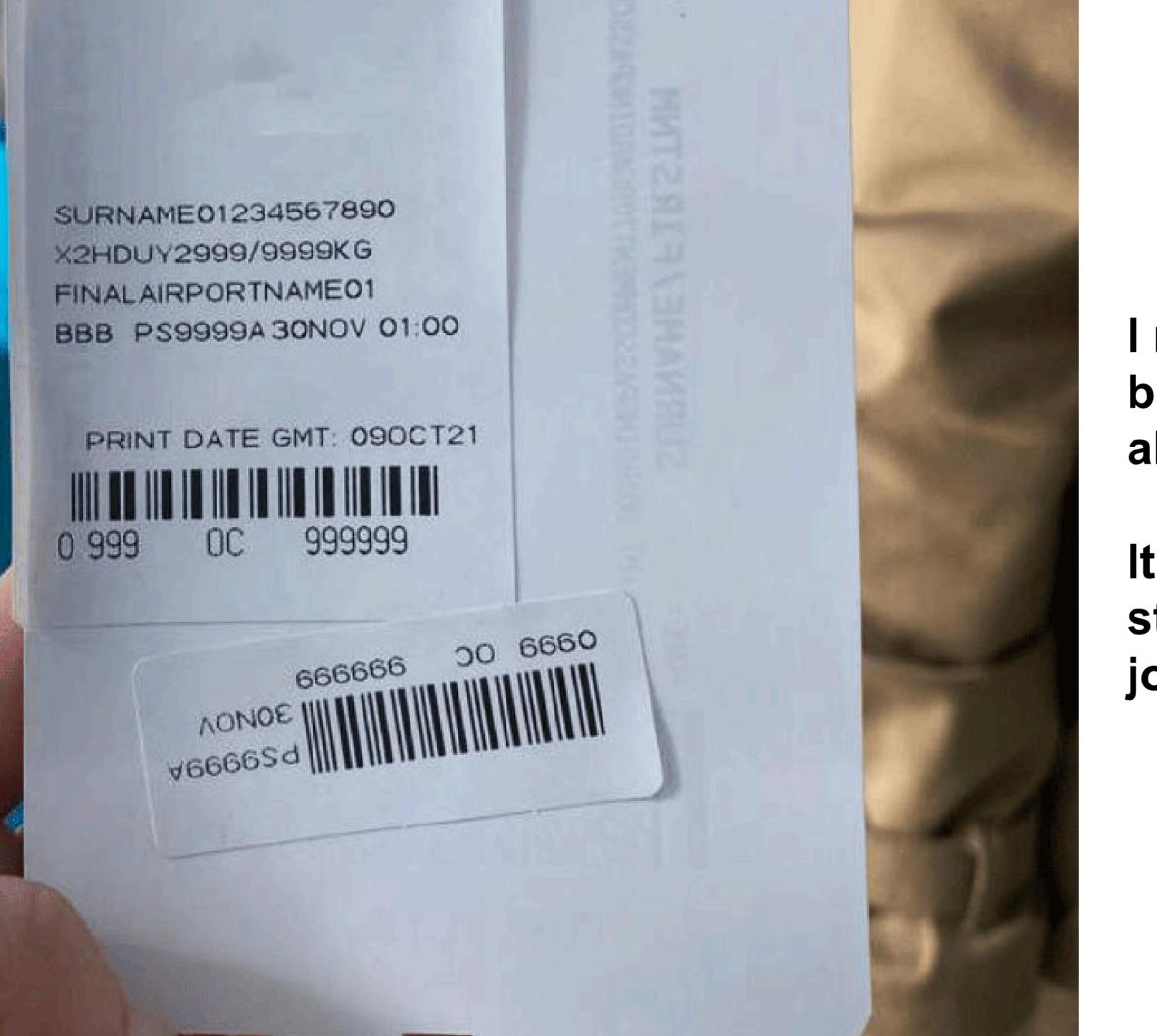
They are also attaching a tag to my hand luggage

I am given a boarding pass

There are the gate number, boarding and departure time there









I receive stickers with a barcode and information about my baggage

It is important to keep these stickers till the end of the journey



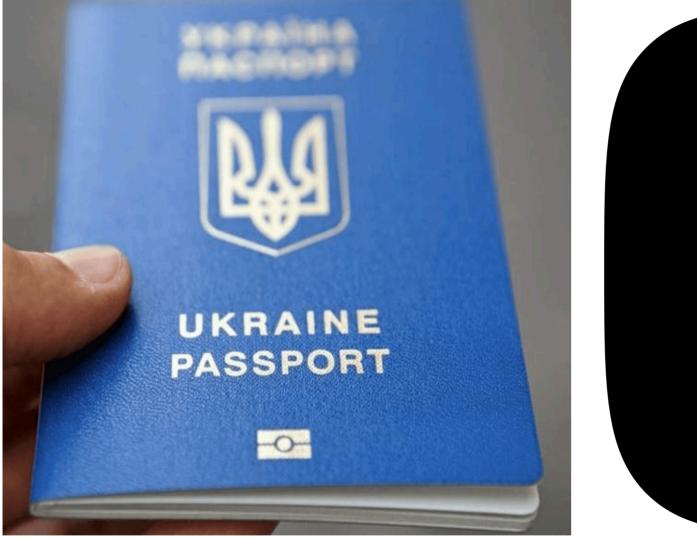


I am going to aviation security control

I am wayfinding by signs

I am entering the aviation security control area

I am ready to show my passport or its electronic copy in the Dija app and a boarding pass

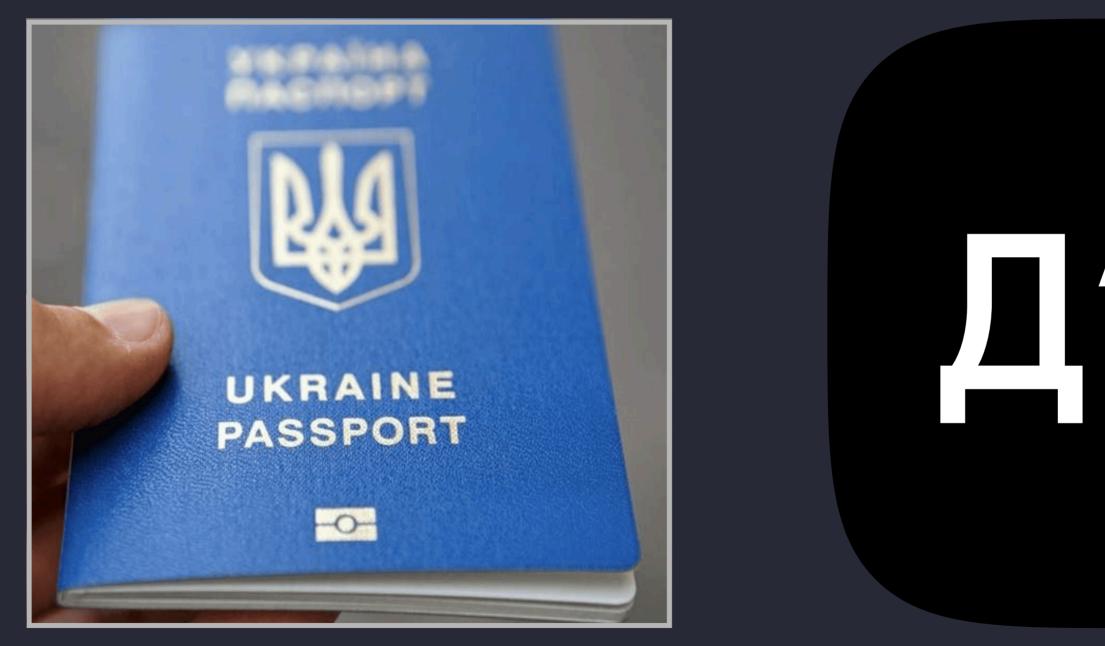








I am showing my passport or its scan at the Dija app to an aviation security officer











My boarding pass is scanned by special devices





They are checking for prohibited items here

The full list of prohibited items is available <u>here</u>





I am putting my outerwear, hand luggage, electronic devices in containers

After screening, I will take them back



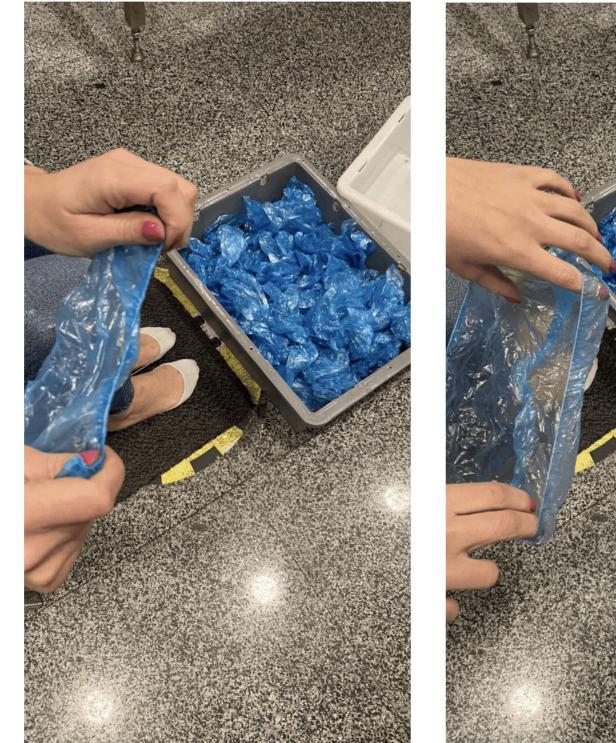


All electronic devices must be placed in separate containers

I will take them back after screening

If I am asked to take off my footwear, I will take it off and put shoe covers on















I am putting my footwear into a container





I am putting the containers on the belt





I am walking through a metal detector

It may beep if I have metal objects





Aviation security staff can do screening with a special device or manually

This is a standard procedure

I am calm





I am taking my things back

| Departures | 1 of 2 | | | 08.10.2021 15:50 | | | |
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SAMSIN



I am in the waiting area

There is information about flights on the information boards





If I want to eat/drink, I will go to the cafe



Кімната для пасажирів з дітьми Room For Passengers With Children

ЩОБ СКОРИСТАТИСЬ КІМНАТОЮ ДЛЯ ПАСАЖИРІВ, ЩО ПОДОРОЖУЮТЬ З ДІТЬМИ

PASSENGERS WITH CHILDREN TEJ/PHONE: 65-80







If I am with a child, I go to the room for passengers with children

If it is closed, I will dial 65-80 in the phone on the wall





If I need to use a restroom, I will find it by signs





- I am waiting calmly to board an aircraft
- I am not coming to the door while it is closed
- Boarding may be delayed
- I am waiting calmly and do not worry

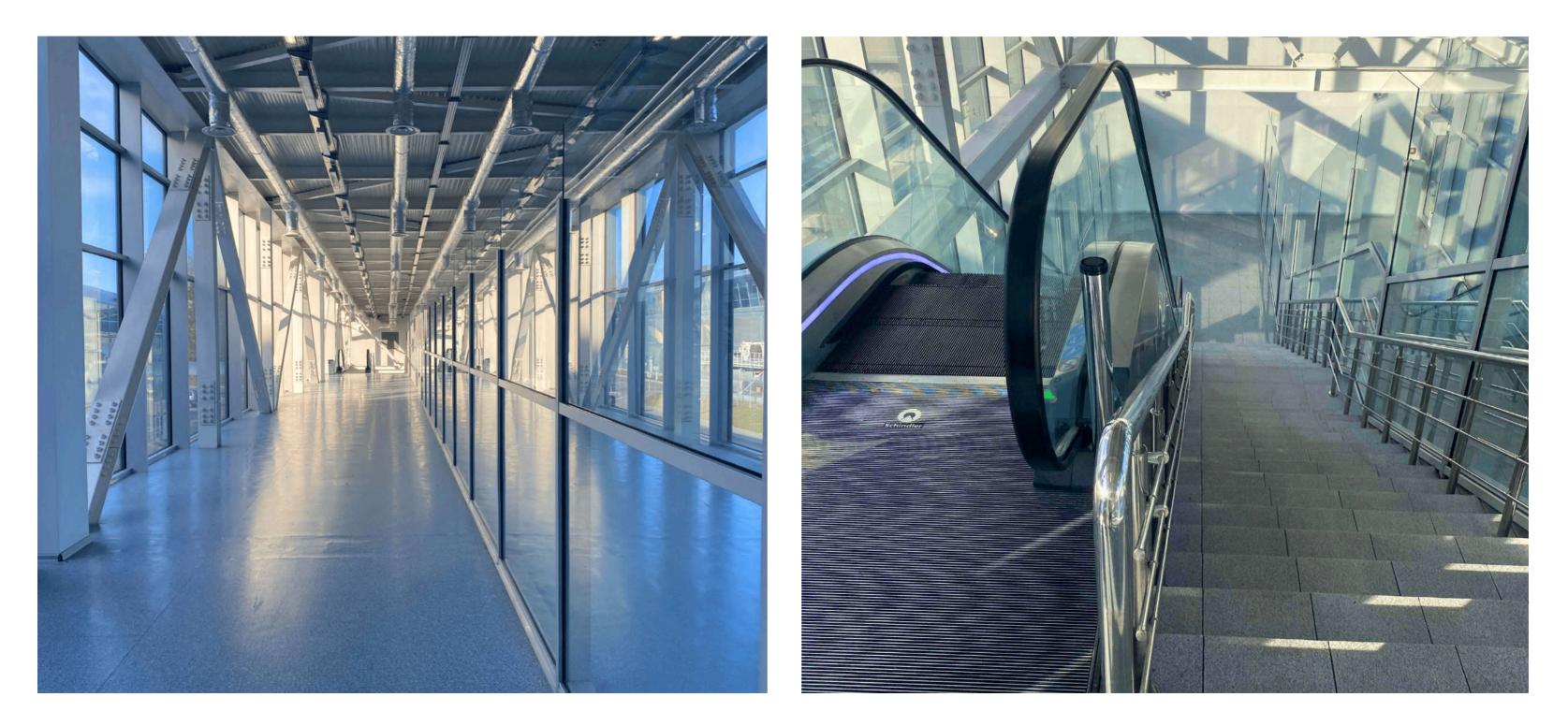




When it is my turn, the airline officer scans my boarding pass and checks my passport

I am entering the corridor

I can go down to the first floor by escalator or stairs





I am on the first floor

A bus is taking me to the plane from here or I am going there on foot





I am on the plane - I will have a happy flight

