

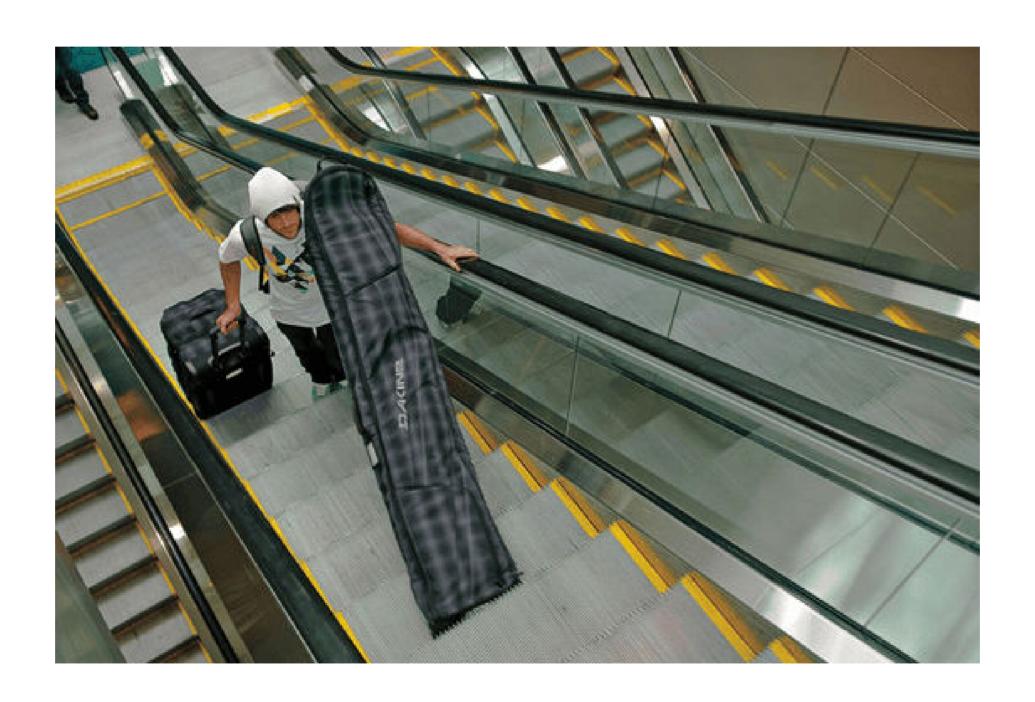
SOCIAL STORY

Oversized baggage checking in and checking out





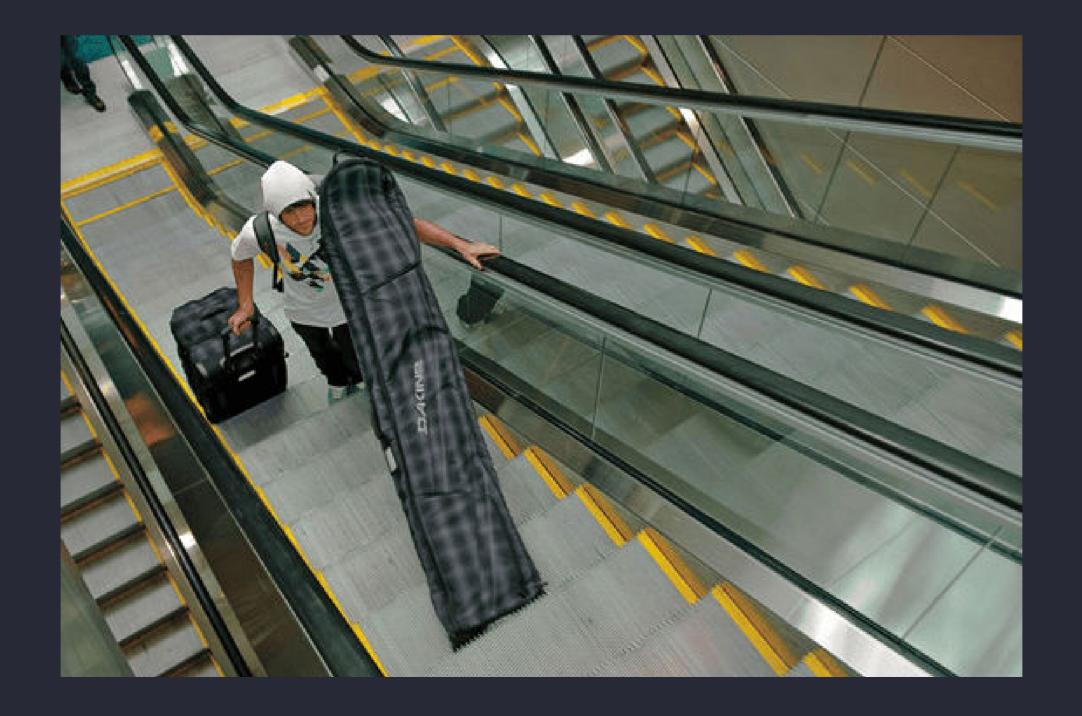
Oversized baggage is baggage that is larger and heavier than the standard baggage for your trip, for example skis, snowboards, bicycles, or large cargo





If I have excess baggage, I can pay for it online or at the airport

The cost of the service at the airport is higher than online







I am at the check-in desk

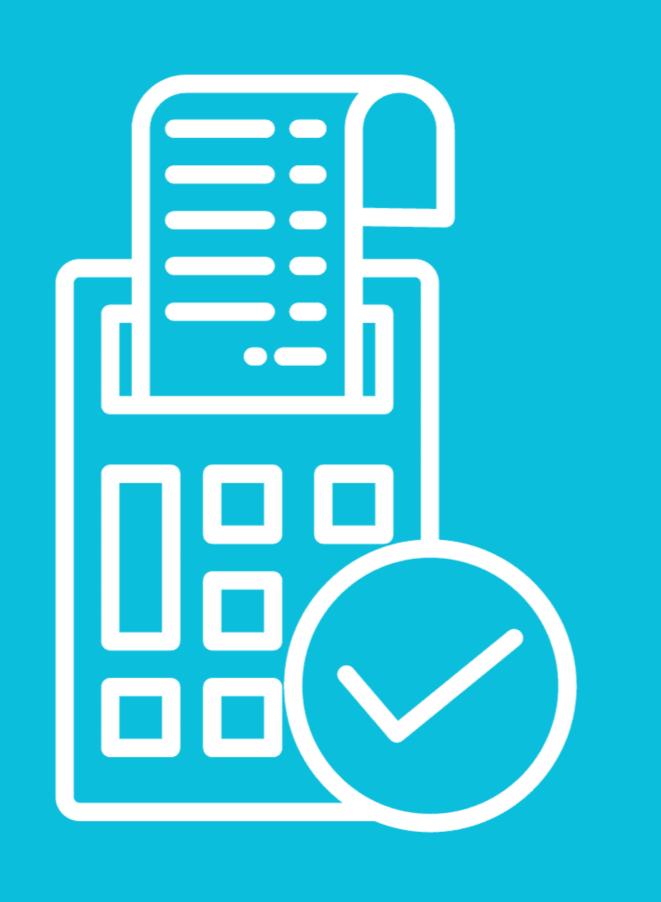
I am saying or writing it down that my baggage is oversized



If I pay for my baggage at the airport, I receive a ticket for my baggage and go to the ticket office of my airline to pay for it

	EXCESS BAGGAGE FORM
DATE	05.01.2022
FLIGHT NUMBER	KL 1386
DESTINATION	KBP-AMS
PAYEE NAME	IVANOV i
EXCESS BAGGAGE	10 kg
AGENT NAME	PETROVA ALINA

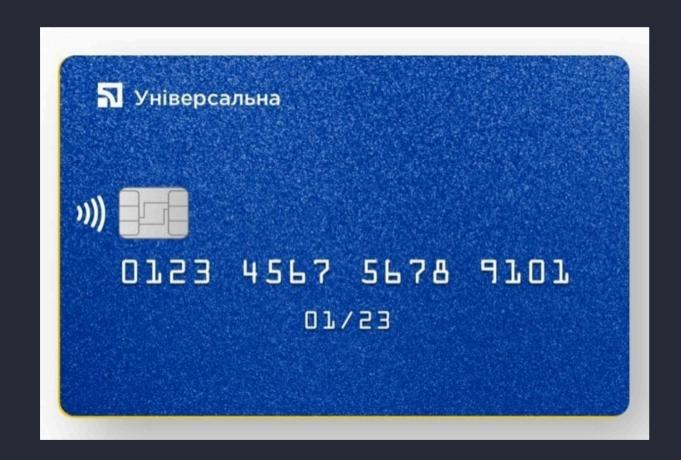




I am paying at the ticket office of my airline



If I pay for my baggage at the airport, I can pay by card or in cashIf I pre-pay for my baggage online, I can do so by card









I am paying for my baggage

I am given a receipt





I am going back to my check-in desk with the receipt



I am showing the receipt at the check-in desk









I am given a luggage tag with information about my baggage





I am looking for the sign "oversized baggage" and I am going there with my baggage





I am putting my baggage on the belt

It is checked and loaded into the plane

The belt is high, so if I need help with my baggage, I have to ask for it in advance





I am going on board as a passenger and I am flying to my destination

I am taking my baggage there





If I have to get my oversized baggage in the arrival area of Boryspil airport

I am looking for navigation signs

In the baggage reclaimed area I see a sign "oversized baggage"

I am going there and I am picking my luggage up

