

SOCIAL STORY

**Oversized baggage -
checking in and
checking out**



Oversized baggage is baggage that is larger and heavier than the standard baggage for your trip, for example skis, snowboards, bicycles, or large cargo



If I have excess baggage, I can pay for it online or at the airport

The cost of the service at the airport is higher than online





I am at the check-in desk

**I am saying or writing it down
that my baggage is oversized**

If I pay for my baggage at the airport, I receive a ticket for my baggage and go to the ticket office of my airline to pay for it

EXCESS BAGGAGE FORM

DATE	05.01.2022
FLIGHT NUMBER	KL 1386
DESTINATION	RBP - AMS
PAYEE NAME	IVANOV I
EXCESS BAGGAGE	10 kg
AGENT NAME	PETROVA ALINA



**I am paying at the ticket office
of my airline**

**If I pay for my baggage at the airport, I can pay by card or in cash
If I pre-pay for my baggage online, I can do so by card**





I am paying for my baggage

I am given a receipt



**I am going back to my
check-in desk with the
receipt**

I am showing the receipt at the check-in desk





I am given a luggage tag
with information about
my baggage



**I am looking for the sign
"oversized baggage" and I am
going there with my baggage**



I am putting my baggage on the belt

It is checked and loaded into the plane

The belt is high, so if I need help with my baggage, I have to ask for it in advance



**I am going on board as a
passenger and I am flying to
my destination**

I am taking my baggage there



If I have to get my oversized baggage in the arrival area of Boryspil airport

I am looking for navigation signs

In the baggage reclaimed area I see a sign "oversized baggage"

I am going there and I am picking my luggage up

