

SOCIAL STORY

**Terminal D 3rd floor –
Domestic Departure**



airBaltic AEGEAN Austrian

AirArabia
العربية للطيران

CSA CZECH
AIRLINES

EL AL
הכי בבית בעולם

flydubai

PEGASUS
AIRLINES

POLISH AIRLINES
LOT

flynas
طيران ناس

KLM

Lufthansa SkyUp SWISS

SAS AIRFRANCE

Wizz

vueling

WINDR*SE

RYANAIR

QATAR
القطرية
AIRWAYS

TURKISH
AIRLINES

I have to clarify the rules of check-in for my flight in advance on the website of the airline which services I am using



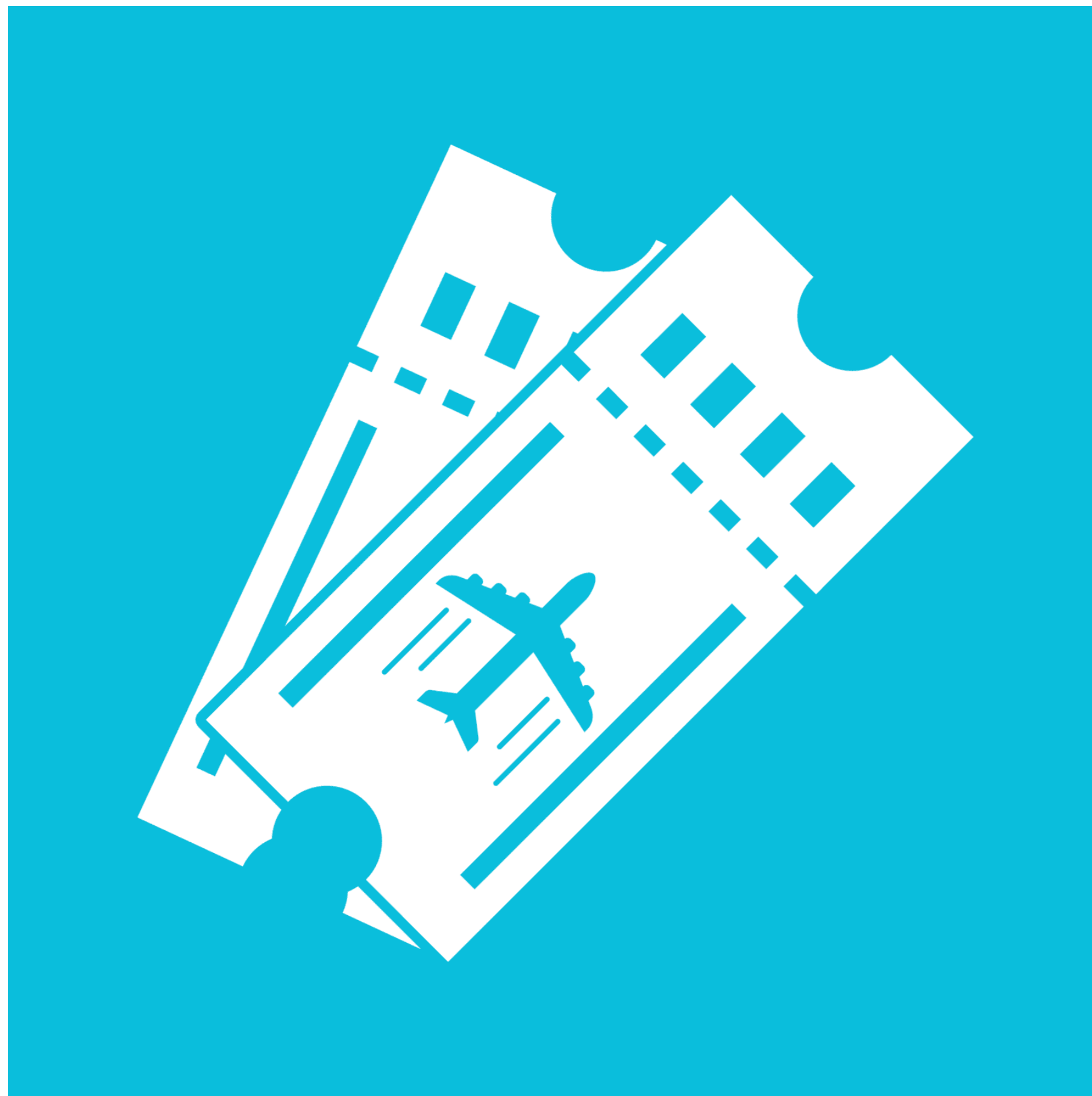
**I have come to the third floor
of the Terminal D**



I am wayfinding by signs



I am going inside



**I am showing my flight ticket
to an official**

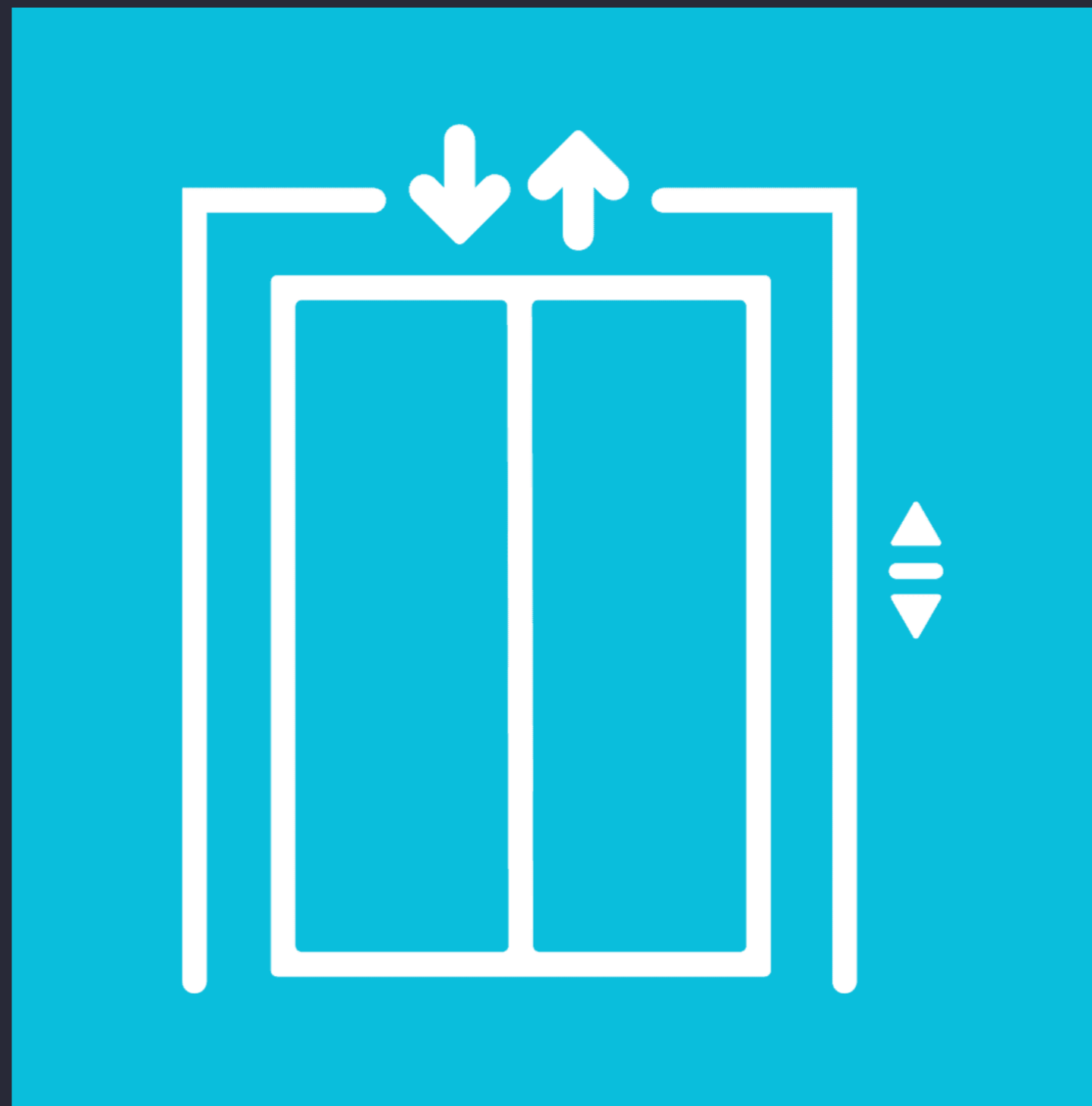


I am on the third floor of the Terminal D



In the centre of the hall, I see a sign Domestic Departures

I am going down to the second floor with an esclator or lift



Відправлення 08.10.2021 15:01						
Час	Діа	Рейс	Статус	Розр. час	Регістрація	Вихід
15:10	Львів	7W 0163	Посадку закінчено	15:10	62-65	D19
15:15	Івано-Франківськ	7W 0113	Посадка	15:15	62-65	D20
18:00	Одеса	TP 6753		18:00	62-63	D17
20:05	Одеса	TP 6751		20:05	62-64	D17
20:05	Миколаїв	PS 9095		20:05	65-69	D19
20:10	Запоріжжя	PS 9085		20:10	65-69	D20
20:20	Дніпро	PS 9005		20:20	65-69	D21
20:25	Харків	PS 9045		20:25	65-69	D22
20:30	Львів	PS 9065		20:30	65-69	D19
10:00	Львів	PS 9061		10:00	62-66	
10:05	Запоріжжя	PS 9081		10:05	62-66	

Відправлення 08.10.2021 15:01						
Час	Діа	Рейс	Статус	Розр. час	Регістрація	Вихід
10:10	Дніпро	PS 9001		10:10	62-66	
10:15	Харків	PS 9041		10:15	62-66	



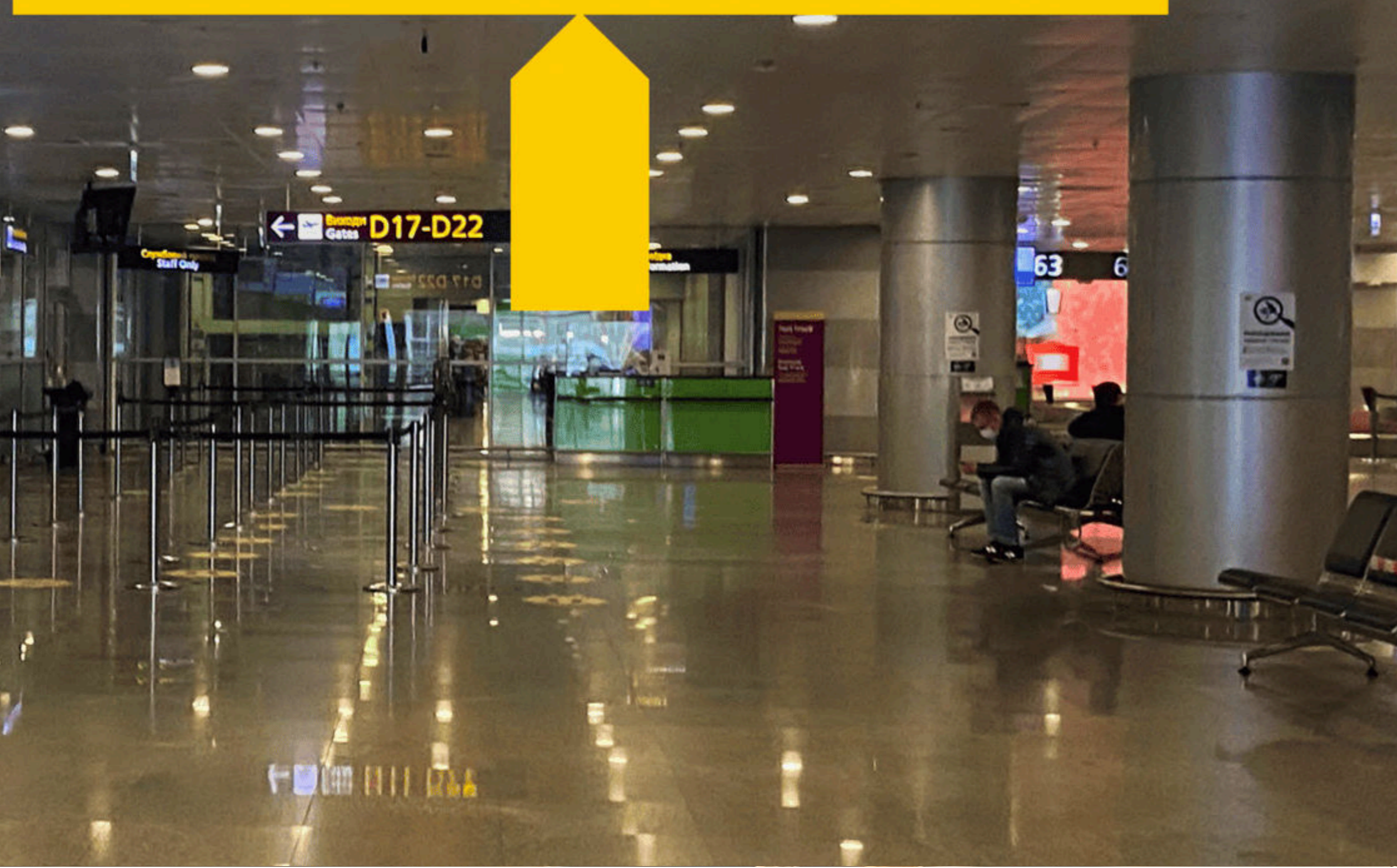
I am on the second floor in the departure area for domestic flights

Відправлення 08.10.2021 15:01						
Час	Дія	Рейс	Статус	Розр. час	Регістрація/Вхід	
15:10	Львів	7W 0163	Посадку закінчено	15:10	62-65	019
15:15	Івано-Франківськ	7W 0113	Посадка	15:15	62-65	020
18:00	Одеса	TR 6753		18:00	62-63	017
20:05	Одеса	TR 6751		20:05	62-64	017
20:05	Миколаїв	PS 9095		20:05	65-69	019
20:10	Запоріжжя	PS 9085		20:10	65-69	020
20:20	Дніпро	PS 9005		20:20	65-69	021
20:25	Харків	PS 9045		20:25	65-69	022
20:30	Львів	PS 9065		20:30	65-69	019
10:00	Львів	PS 9061		10:00	62-66	
10:05	Запоріжжя	PS 9081		10:05	62-66	

Відправлення 08.10.2021 15:01						
Час	Дія	Рейс	Статус	Розр. час	Регістрація/Вхід	
10:10	Дніпро	PS 9001		10:10	62-66	
10:15	Харків	PS 9041		10:15	62-66	

I am looking at the information board

I am finding my flight number and the number of the check-in desk for it





**I am coming to the
check-in desk for my
flight and waiting for my
turn**



**I am near the check-in
counter**

**I say hello or use
alternative communication
cards if possible**

I am giving my passport or showing it in the Dija app to the airline representative



If I have luggage, I put it on a special belt, I can see its weight





**The airline official is
attaching a luggage tag to
my suitcase**



**The luggage is moving along
the belt**

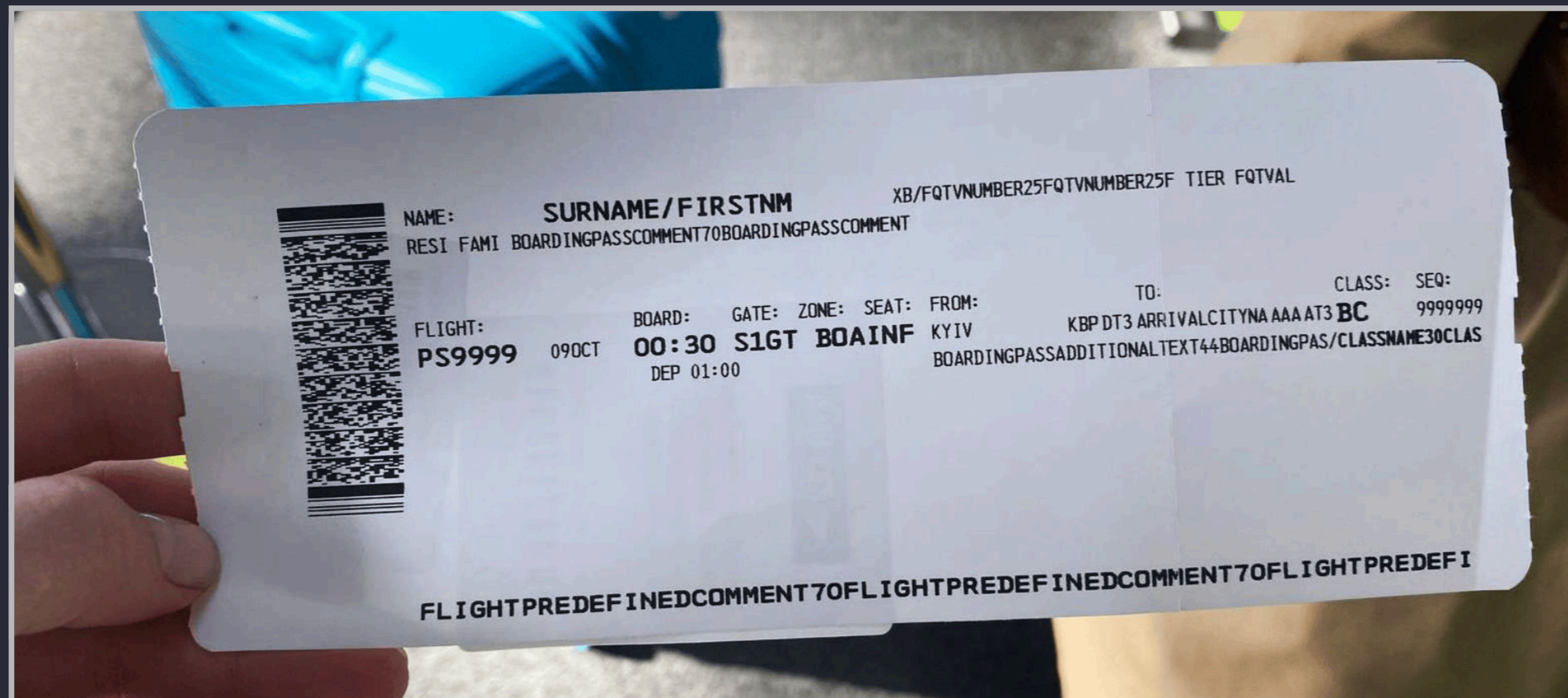
**Later it will be
loaded into the plane**



They are also attaching a tag to my hand luggage

I am given a boarding pass

There are the gate number, boarding and departure time there

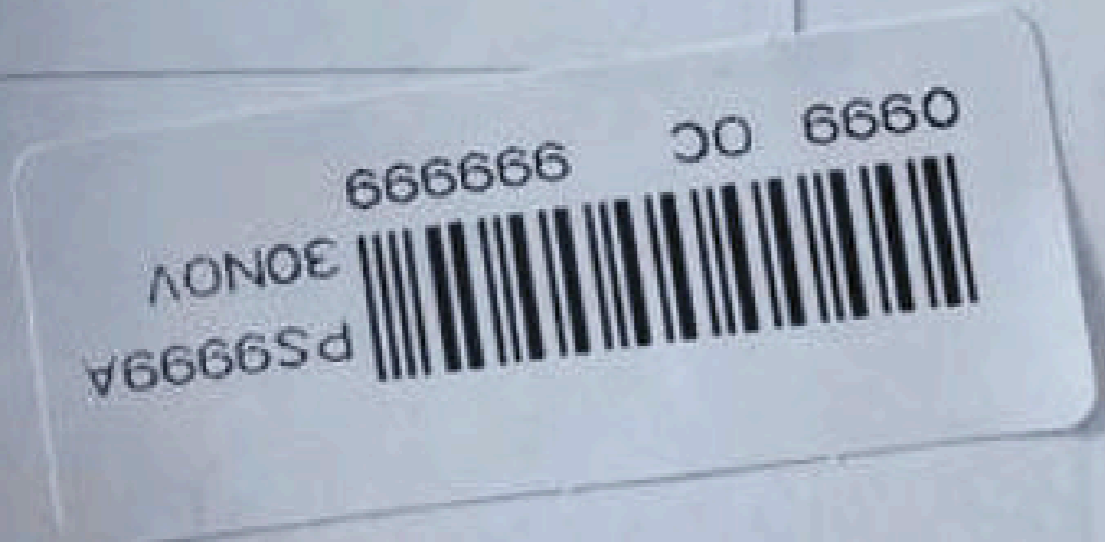


SURNAME01234567890
X2HDUY2999/9999KG
FINALAIRPORTNAME01
BBB PS9999A 30NOV 01:00

PRINT DATE GMT: 09OCT21



0 999 00 999999



I receive stickers with a barcode and information about my baggage

It is important to keep these stickers till the end of the journey



I am going to aviation security control

I am wayfinding by signs

I am entering the aviation security control area

I am ready to show my passport or its electronic copy in the Dija app and a boarding pass



I am showing my passport to an aviation security officer or its scan at the Dija app



Діа



**My boarding pass is
scanned by special devices**

ПРЕДМЕТЫ, ЗАБОРОНЕНІ ДО ПЕРЕВЕЗЕННЯ У РУЧНІЙ ПОКЛАЖІ ТА БАГАЖІ
ПРЕДМЕТЫ, ЗАПРЕЩЕННЫЕ К ПЕРЕВОЗКЕ В РУЧНОЙ КЛАДИ И БАГАЖЕ
ITEMS WHICH ARE PROHIBITED FOR CARRING IN OR AS CARRY-ON BAGGAGE AND LUGGAGE



Правила перевозимых жидкостей Liquid rules transportation

Не разрешается Not Allowed	Дозволяется Allowed
 <p>Жидкости объемом более 100 мл.</p>	 <p>Жидкости объемом не более 100 мл.</p>
 <p>Острые предметы.</p>	 <p>Тупые предметы.</p>

ПРЕДМЕТЫ, ЗАБОРОНЕНІ ДО ПЕРЕВЕЗЕННЯ У РУЧНІЙ ПОКЛАЖІ
ПРЕДМЕТЫ, ЗАПРЕЩЕННЫЕ К ПЕРЕВОЗКЕ В РУЧНОЙ КЛАДИ
ITEMS WHICH ARE PROHIBITED FOR CARRING IN OR AS CARRY-ON BAGGAGE



При наявності дозвільних документів
При наличии разрешительных документов
Only with permission

They are checking for prohibited items here

The full list of prohibited items is available [here](#)



**I am putting my outerwear,
hand luggage, electronic
devices into containers**

**I will take them back after
screening**



**All electronic devices
must be placed in
separate containers**

**I will take them back after
screening**

If I am asked to take off my footwear, I will take it off and put shoe covers on





**I am putting my
footwear into a container**



**I am putting the
containers on the belt**



I am walking through a metal detector

It may beep if I have metal objects



Aviation security staff can do the screening with a special device or manually

This is a standard procedure

I am calm



I am taking my things back

Time	Destination	Flight	Remark	Est. Time	Gate
18:00	Odesa	PS 0057		18:00	D17
20:05	Odesa	PS 0053		20:05	D17
20:05	Mykolaiv	7W 0195		20:05	D19
20:10	Zaporizhzhia	7W 0185		20:10	D20
20:20	Dnipro	7W 0105		20:20	D21
20:25	Kharkiv	7W 0145		20:25	D22
20:30	Lviv	7W 0165		20:30	D19
10:00	Lviv	7W 0161		10:00	
10:05	Zaporizhzhia	7W 0181		10:05	
10:10	Dnipro	7W 0101		10:10	
10:15	Kharkiv	7W 0141		10:15	

I am in the waiting area

There is information about flights on the information boards



**If I want to
eat/drink, I will go to the cafe**

 **Кімната для пасажирів з дітьми**
Room For Passengers With Children

ЩОБ СКОРИСТАТИСЬ
КІМНАТОЮ ДЛЯ ПАСАЖИРІВ,
ЩО ПОДОРОЖУЮТЬ З ДІТЬМИ

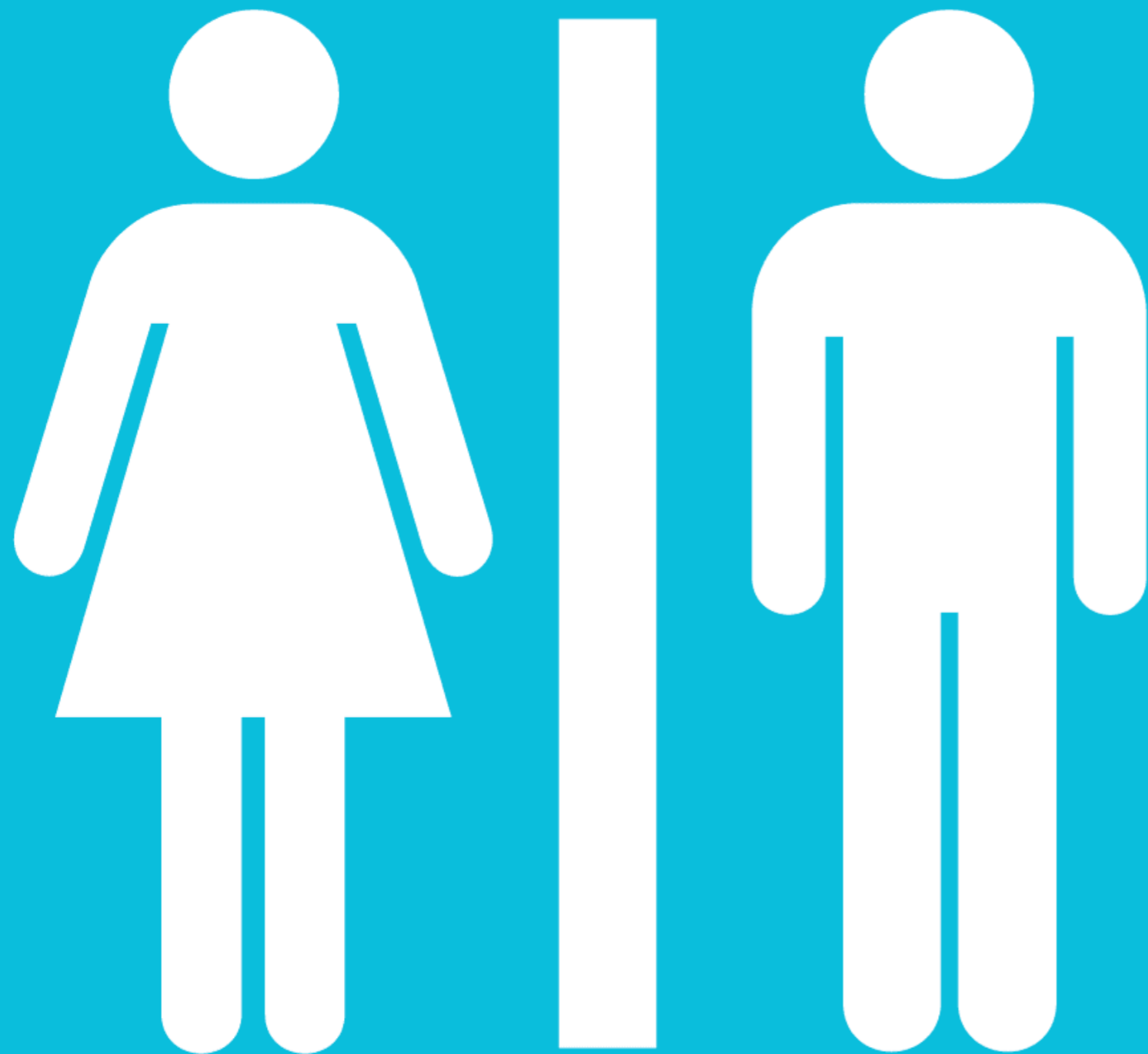
TO ATTEND ROOM FOR
PASSENGERS WITH CHILDREN

TELEPHONE: 65-80



If I am with a child, I go to the room for passengers with children

If it is closed, I will dial 65-80 in the phone on the wall



**If I need touse a restroom, I
will find it by signs**



**I am waiting calmly
to board an aircraft**

**I am not coming to the door
while it is closed**

**Boarding may be
delayed**

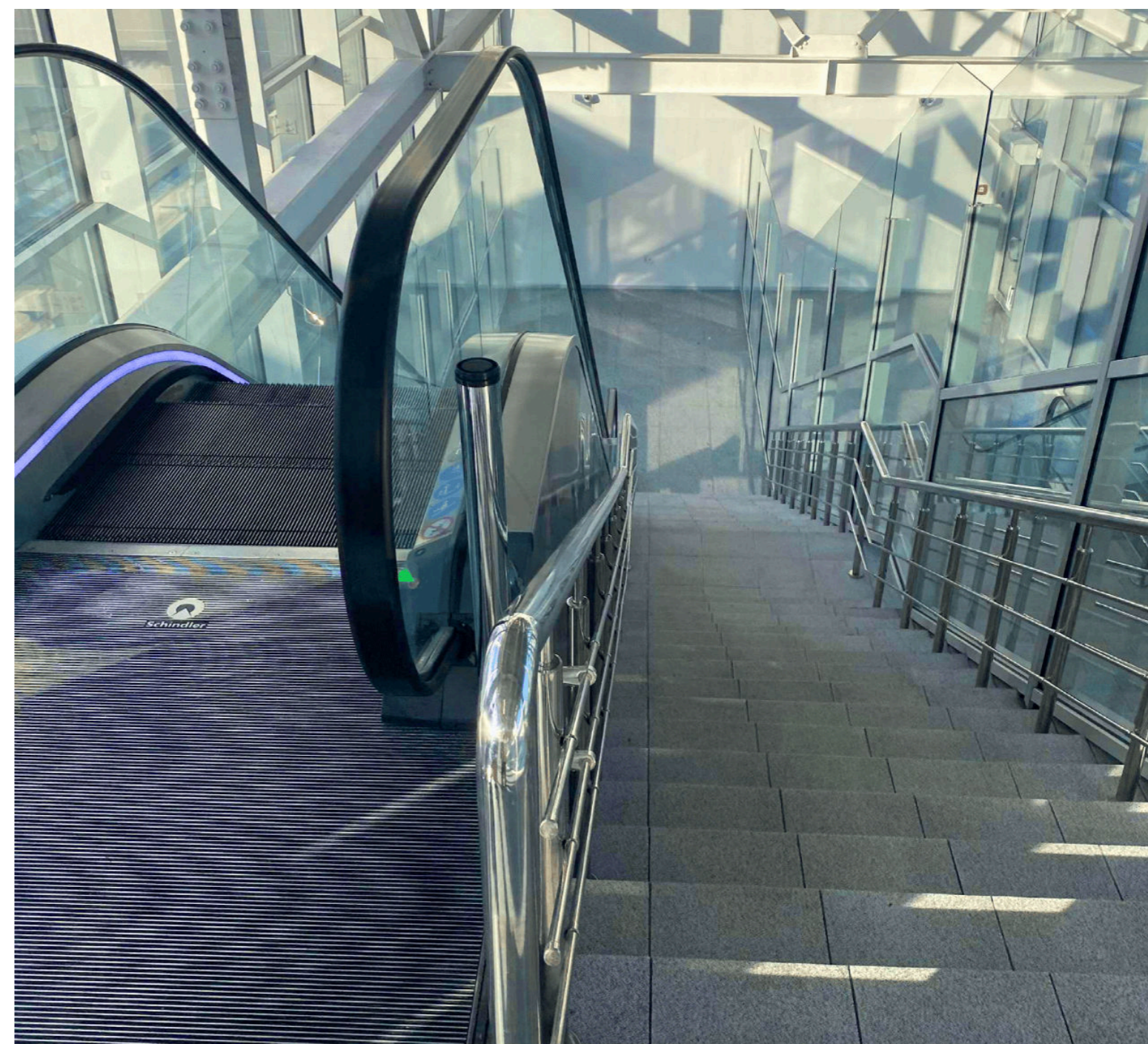
**I am waiting calmly and do
not worry**



**When it is my turn, the
airline officer scans my
boarding pass and checks
my passport**

I am entering the corridor

I can go down to the first floor by escalator or stairs



I am on the first floor

A bus is taking me to the plane from here



I am on the plane - I will have a happy flight



