

SOCIAL STORY

Train – Domestic Departures



airBaltic AEGEAN  Austrian 

AirArabia
العربية للطيران

 CZECH
AIRLINES

EL AL 
הכי בבית בעולם

flydubai


PEGASUS
AIRLINES

POLISH AIRLINES

LOT 

flynas
طيران ناس


KLM



Lufthansa

SkyUp

 SWISS

SAS

AIRFRANCE 

Wizz 

vueling

WINDR  SE

 RYANAIR

QATAR
القطرية
AIRWAYS

 TURKISH
AIRLINES

I have to clarify the rules of check-in for my flight in advance on the website of the airline which services I am using



I am getting out of the carriage
at the final stop of the train to
Boryspil airport



Ukrainian Railway

Аеропорт «Бориспіль» ✈

Boryspil Airport ✈

Регіональна філія «Південно-Західна залізниця»

BORYSPIL
INTERNATIONAL AIRPORT

**I am going along the platform
to the exit to the airport
terminal**



I am walking along the covered walkway to Terminal D

I am focusing on the navigation signs on the fence to my left and yellow tactile tiles - they are showing me where to go



I am coming to the terminal entrance

The doors are opening automatically

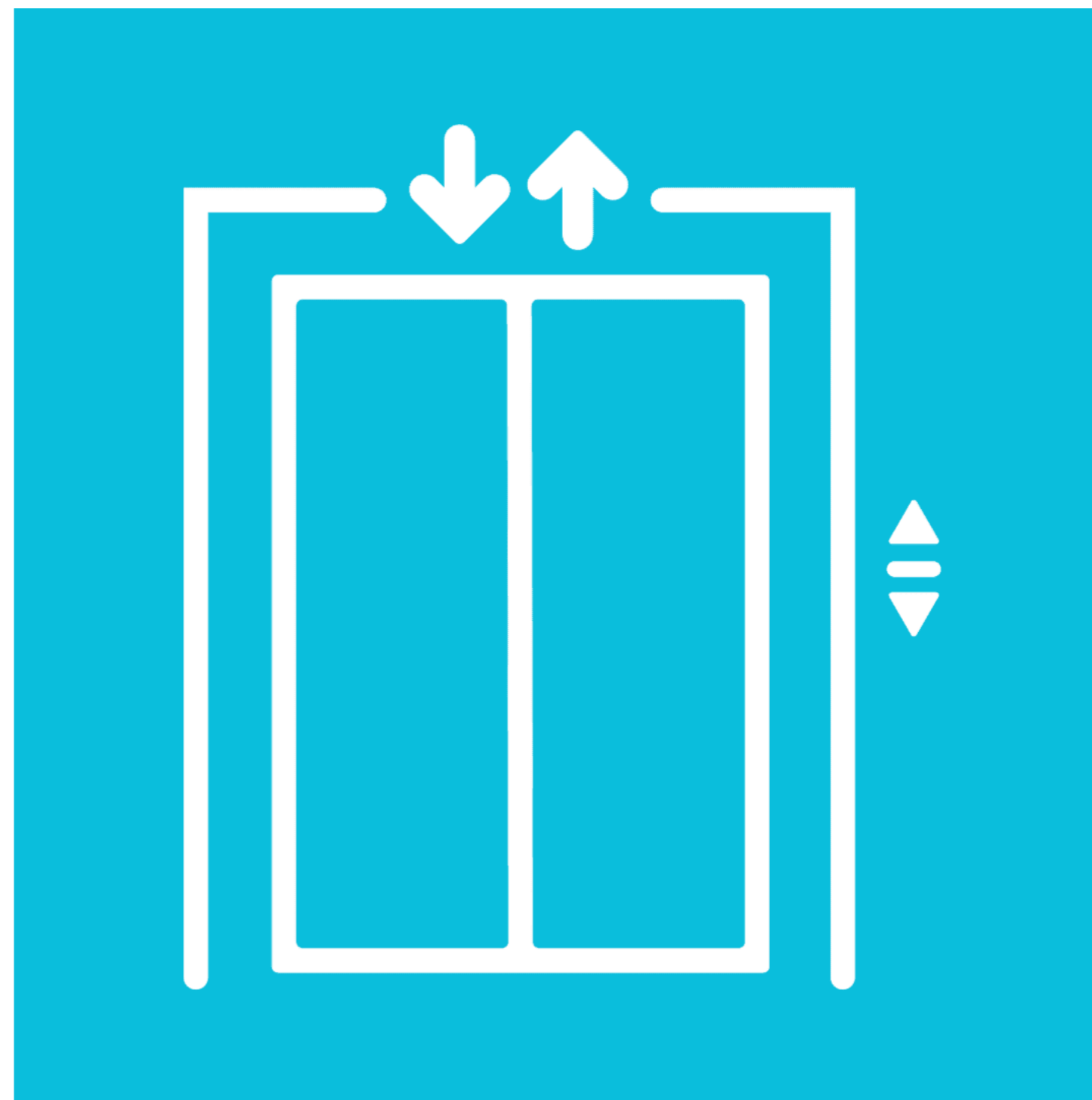
I am going in



**I am showing my air ticket to
the officer**

I am on the first floor of the Terminal

I am going up to the second floor by escalator or lift





| Відправлення | | | | | | | 08.10.2021 15:01 | | | | | | |
|--------------|------------------|---------|------------------|-----------|------------------|-----|------------------|--------|---------|--------|-----------|------------------|--|
| Час | До | Рейс | Статус | Розр. час | Регістрація/Вхід | | Час | До | Рейс | Статус | Розр. час | Регістрація/Вхід | |
| 15:10 | Львів | 7W 0163 | Посадку захвчено | 15:10 | 62-65 | 019 | 10:10 | Дніпро | PS 9001 | | 10:10 | 62-66 | |
| 15:15 | Івано-Франківськ | 7W 0113 | Посадка | 15:15 | 62-65 | 020 | 10:15 | Харків | PS 9041 | | 10:15 | 62-66 | |
| 18:00 | Одеса | TP 6753 | | 18:00 | 62-63 | 017 | | | | | | | |
| 20:05 | Одеса | TP 6751 | | 20:05 | 62-64 | 017 | | | | | | | |
| 20:05 | Миколаїв | PS 9095 | | 20:05 | 65-69 | 019 | | | | | | | |
| 20:10 | Запоріжжя | PS 9085 | | 20:10 | 65-69 | 020 | | | | | | | |
| 20:20 | Дніпро | PS 9005 | | 20:20 | 65-69 | 021 | | | | | | | |
| 20:25 | Харків | PS 9045 | | 20:25 | 65-69 | 022 | | | | | | | |
| 20:30 | Львів | PS 9065 | | 20:30 | 65-69 | 019 | | | | | | | |
| 10:00 | Львів | PS 9061 | | 10:00 | 62-66 | | | | | | | | |
| 10:05 | Запоріжжя | PS 9081 | | 10:05 | 62-66 | | | | | | | | |

I am on the second floor in the Domestic Departures area

I am looking at the information board

I am finding my flight number and the number of the check-in desk for it



**I am coming to the
check-in desk for my
flight servicing and I am
waiting for my turn**



I am near the check-in counter

**I say hello or use alternative
communication cards if
possible**

I am giving my passport its electronic copy in the Dija app to the airline representative



If I have luggage, I put it on a special belt, I can see its weight





The airline official is attaching a luggage tag to my suitcase



**The luggage is moving
along the belt**

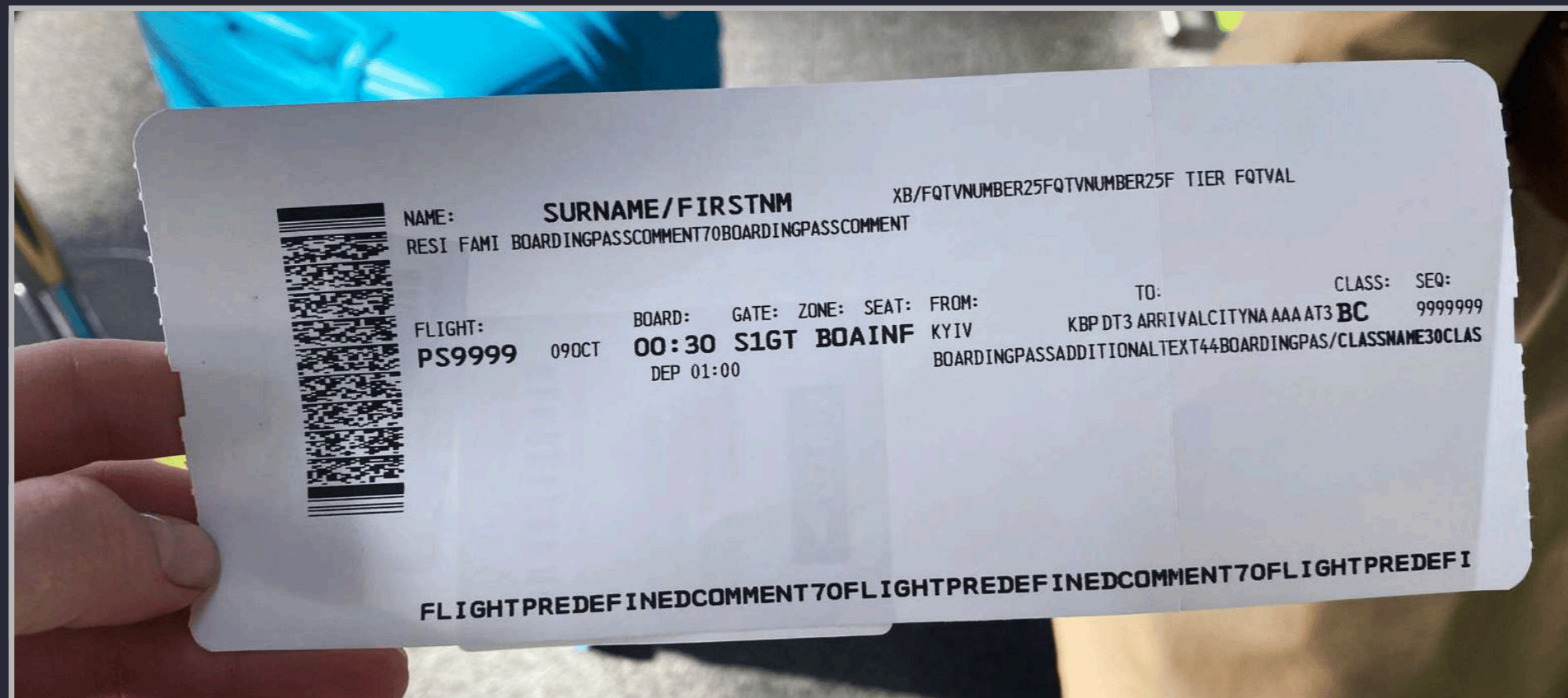
**Later it will be loaded into
the plane**



They are also attaching a tag to my hand luggage

I am given a boarding pass

There are the gate number, boarding and departure time there



SURNAME01234567890
X2HDUY2999/9999KG
FINALAIRPORTNAME01
BBB PS9999A 30NOV 01:00

PRINT DATE GMT: 09OCT21



0 999 00 999999



I receive stickers with a barcode and information about my baggage

It is important to keep these stickers till the end of the journey



I am going to aviation security control

I am way finding by signs

I am entering the aviation security control area

I am ready to show my passport or its electronic copy in the Dija app and a boarding pass



I am showing my passport or its scan at the Dija app to an aviation security officer



Діа



**My boarding pass is scanned
by special devices**

ПРЕДМЕТЫ, ЗАБОРОНЕНІ ДО ПЕРЕВЕЗЕННЯ У РУЧНІЙ ПОКЛАЖІ ТА БАГАЖІ
ПРЕДМЕТЫ, ЗАПРЕЩЕННЫЕ К ПЕРЕВОЗКЕ В РУЧНОЙ КЛАДИ И БАГАЖЕ
ITEMS WHICH ARE PROHIBITED FOR CARRING IN OR AS CARRY-ON BAGGAGE AND LUGGAGE



Правила перевозок рідин / **Правила перевозок жидкостей** / **Liquid rules transportation**
Не дозволяється / Не разрешается / Not Allowed

| | | | |
|---|--|---|---|
|  <p>Объем — 100 мл, аэрозоль — 150 мл, общее количество — 1 литр, 1 аэрозоль — 1 литр.</p> |  <p>Объем — 100 мл, аэрозоль — 150 мл, общее количество — 1 литр, 1 аэрозоль — 1 литр.</p> |  <p>Плотно завернуть в прозрачный полиэтиленовый пакет объемом не более 1 литр, 1 аэрозоль — 1 литр, общее количество — 1 литр.</p> |  <p>Плотный пакет должен быть легко доступен для осмотра в X-ray.</p> |
|---|--|---|---|

ПРЕДМЕТЫ, ЗАБОРОНЕНІ ДО ПЕРЕВЕЗЕННЯ У РУЧНІЙ ПОКЛАЖІ
ПРЕДМЕТЫ, ЗАПРЕЩЕННЫЕ К ПЕРЕВОЗКЕ В РУЧНОЙ КЛАДИ
ITEMS WHICH ARE PROHIBITED FOR CARRING IN OR AS CARRY-ON BAGGAGE



При наявності дозвільних документів
При наличии разрешительных документов
Only with permission

They are checking for prohibited items here

The full list of prohibited items is available [here](#)



**I am putting my outerwear,
hand luggage, electronic
devices in containers**

**After screening, I will take
them back**



**All electronic devices must
be placed in separate
containers**

**I will take them back after
screening**

If I am asked to take off my footwear, I will take it off and put shoe covers





**I am putting my footwear into
a container**



**I am putting the containers
on the belt**



I am walking through a metal detector

It may beep if I have metal objects



**Aviation security staff can
do screening with a special
device or manually**

This is a standard procedure

I am calm



I am taking my things back

| Time | Destination | Flight | Remark | Est. Time | Gate |
|-------|--------------|---------|--------|-----------|------|
| 18:00 | Odesa | PS 0057 | | 18:00 | D17 |
| 20:05 | Odesa | PS 0053 | | 20:05 | D17 |
| 20:05 | Mykolaiv | 7W 0195 | | 20:05 | D19 |
| 20:10 | Zaporizhzhia | 7W 0185 | | 20:10 | D20 |
| 20:20 | Dnipro | 7W 0105 | | 20:20 | D21 |
| 20:25 | Kharkiv | 7W 0145 | | 20:25 | D22 |
| 20:30 | Lviv | 7W 0165 | | 20:30 | D19 |
| 10:00 | Lviv | 7W 0161 | | 10:00 | |
| 10:05 | Zaporizhzhia | 7W 0181 | | 10:05 | |
| 10:10 | Dnipro | 7W 0101 | | 10:10 | |
| 10:15 | Kharkiv | 7W 0141 | | 10:15 | |

I am in the waiting area

There is information about flights on the information boards



**If I want to eat/drink, I will go to
the cafe**

 **Кімната для пасажирів з дітьми**
Room For Passengers With Children

ЩОБ СКОРИСТАТИСЬ
КІМНАТОЮ ДЛЯ ПАСАЖИРІВ,
ЩО ПОДОРОЖУЮТЬ З ДІТЬМИ

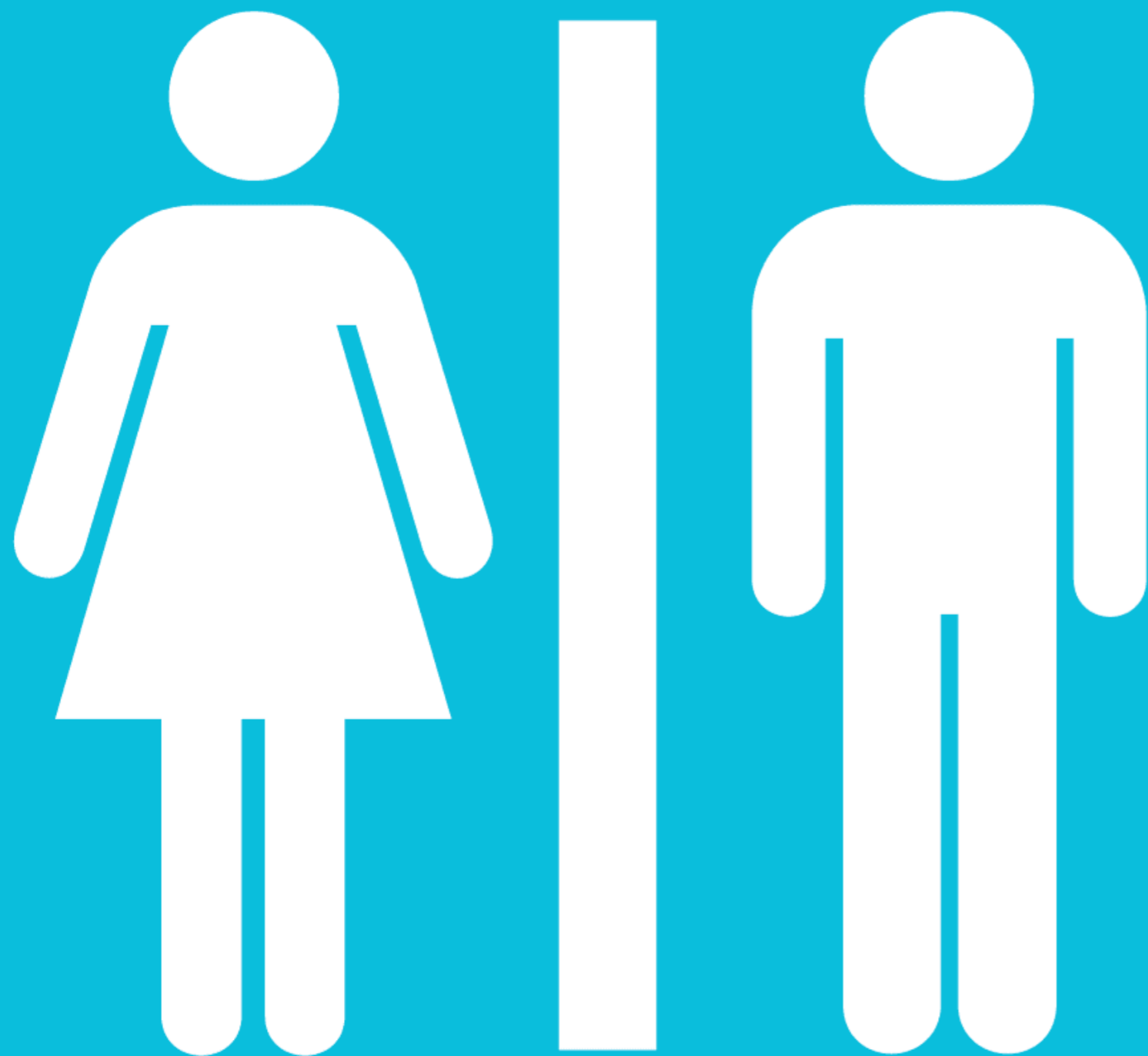
TO ATTEND ROOM FOR
PASSENGERS WITH CHILDREN

ТЕЛ/PHONE: 65-80



If I am with a child, I go to the room for passengers with children

If it is closed, I will dial 65-80 in the phone on the wall



**If I need to use a restroom, I
will find it by signs**



**I am waiting calmly to board
an aircraft**

**I am not coming to the door
while it is closed**

Boarding may be delayed

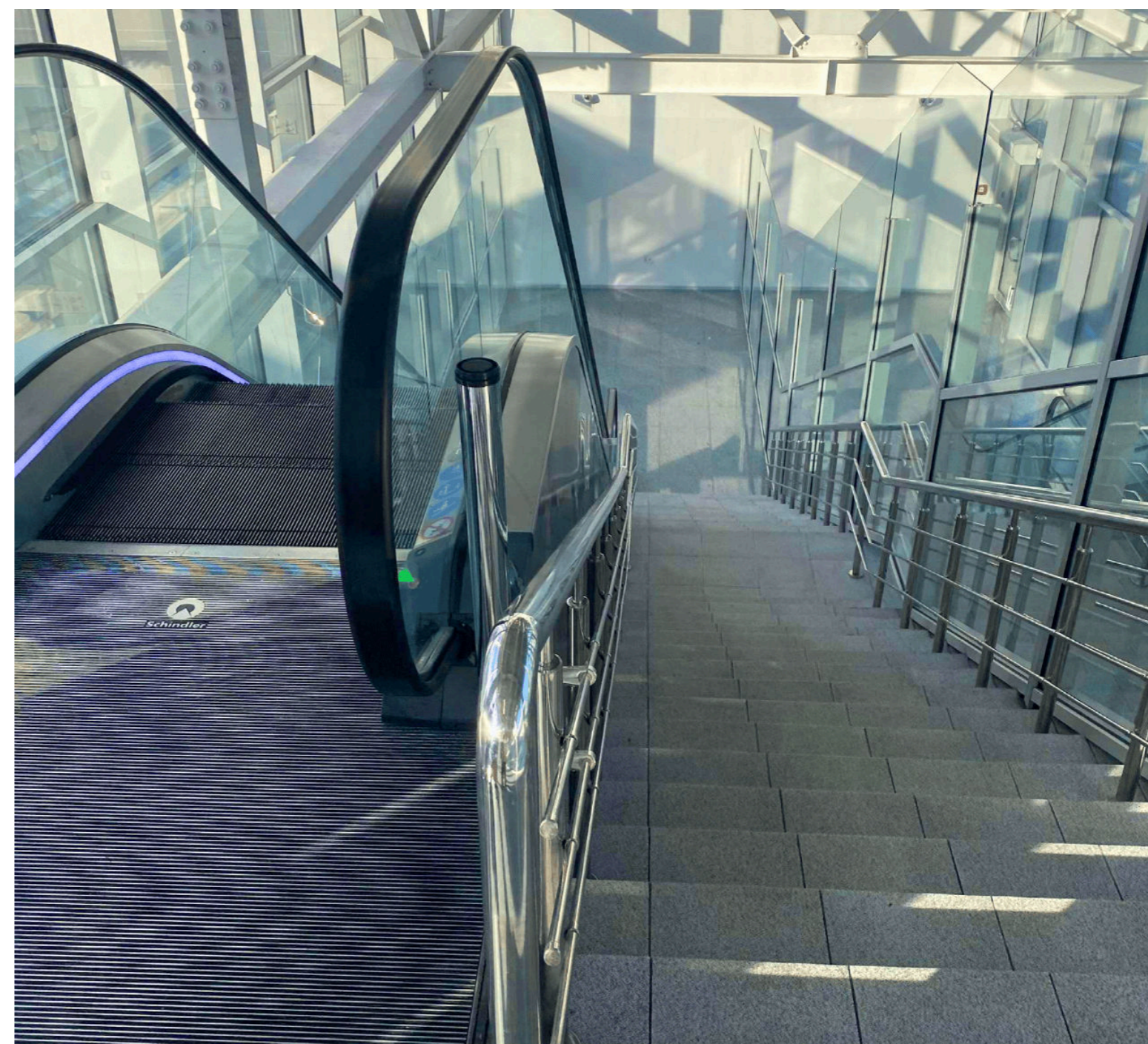
**I am waiting calmly and do
not worry**



When it is my turn, the airline officer scans my boarding pass and checks my passport

I am entering the corridor

I can go down to the first floor by escalator or stairs



I am on the first floor

A bus is taking me to the plane from here or I am going there on foot



I am on the plane - I will have a happy flight





www.boryspil.eu

TURKISH AIRLINES

33 34 35 36

BORYSPIL AIRPORT